



List of funeral directors in Australia

Prepared by British High Commission, Canberra
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www.gov.uk

The following are links to organisations which the British High Commission and Consulates provide for the convenience of British Nationals who may require this service and assistance in Australia.

This information is provided on the understanding that we (the British High Commission and Consulates) do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take this information into account when instructing a funeral director.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists **are not recommendations and should not be treated as such.**

Our advice for the bereaved

To find out what practical support consular staff can offer you and what you need to do yourself, see our [coping with death abroad](#) page, and our [guidance on bereavement](#) following the death of a British national in Australia.

In Australia, the British High Commission and Consulates are not involved in the repatriation process.

Local funeral directors

The [Australia Funeral Directors Association](#) (AFDA) website has a [directory](#) where you can find a funeral director by location.

To make a complaint about a local funeral director, see the AFDA's [complaints](#) process.

International funeral directors

Avalon International

Brooke Court, Wilmslow, Cheshire SK9 7ES

Tel: +44 (0)161 486 2020

Email: info@avalonrepatriation.com

Website: www.avalonrepatriation.co.uk and www.avalonfuneralplans.com

Co-operative International

221 Upper Richmond Road, Putney, London SW15 6SQ

Tel: +44 (0)844 600 9088

Fax: +44 (0)20 8788 2525

Email: funeralcare.worldwiderepatriation@co-operative.coop

Website: www.co-operative.coop/funeralcare/

Kenyon Air Transportation

81 Westbourne Grove, London W2 4UL

Tel: +44 (0)20 7258 1130
Fax: +44 (0)20 7243 3125
Email: katuk@dial.pipex.com

National Association of Funeral Directors

618 Warwick Road, Solihull B91 1AA
Tel: +44 (0)121 711 1343
Fax: +44 (0)121 711 1351
Email: info@nafd.org.uk
Website: www.nafd.org.uk

Phoenix International

13 The Broadway, Gunnersbury Lane, London W3 8HR
Tel: +44 (0)20 8993 8767

Rowland Brothers International

301-305 Whitehorse Road, Croydon CR0 2HR
Tel: +44 (0)20 8684 2324
Fax: +44 (0)20 8684 8000
Email: info@rowlandbrothersinternational.co.uk
Website: www.rowlandbrothersinternational.co.uk **Customer feedback**

Your feedback is important to us. The Foreign, Commonwealth and Development Office is committed to providing a high-quality consular service to everyone we deal with. In order to do this we need you to give us any comments you have about our service, to tell us when we get things wrong and when we get things right.

If you want to make a complaint or compliment about the information contained in this document, please see our [complaints and compliments process](#).