



Office of Manpower Economics

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26 March 2020

Reference: 20200326/CSU/OME/4/1

Dear

Your request for information to NHSPRB and SSRB in the Office of Manpower Economics (OME) dated 9 March, 2020- Freedom of Information Act 2000

Thank you for your FOI request of 9 March 2020 relating to the organisation's telephone system maintenance contract for hardware and software maintenance and support. You requested the following information:

- a. **Contract Type:** Maintenance, Managed, Shared (If shared please state the organisation it is shared with)
- b. **Existing Supplier:** If there is more than one supplier please split each contract up individually.
- c. **Annual Average Spend:** The annual average spend for this contract and please provide the average spend over the past 3 years for each provider
- d. **Hardware Brand:** The primary hardware brand of the organisation's telephone system.
- e. **The number of telephone users: 31**
- f. **Contract Duration:** please include any extension periods.
- g. **Contract Expiry Date:** Please provide me with the day/month/year.
- h. **Contract Review Date:** Please provide me with the day/month/year.
- i. **Application(s) running on PBX/VOIP systems:** Applications that run on the actual PBX or VOIP system. E.g. Contact Centre, Communication Manager.
- j. **Contract Description:** Please provide me with a brief description of the overall service provided under this contract.
- k. **Go to Market:** How where these services procured, please provide me with either the tender notice or the framework reference number. Please specify if procured through other routes.
- l. **Contact Detail:** Of the person from with the organisation responsible for each contract full Contact details including full name, job title, direct contact number and direct email address.

Under the Freedom of Information Act 2000 ('the Act'), you have the right to:

- know whether we hold the information you require;
- be provided with that information (subject to any exemptions under the Act which may apply).

I am able to answer one of your questions only. Please see above the number of telephone users in our organisation at bullet point e. The office of Manpower Economics is funded by the [Department for Business, Energy and Industrial Strategy](#) (BEIS), and BEIS would be responsible for managing the telephone system provided to the Office.

Consequently, you may wish to contact BEIS FOI team for the information you are seeking.

You can write to:

Information Rights Unit,
Department for Business, Energy and Industrial Strategy,
1 Victoria Street,
London, SW1H 0ET

Or you can email them at: FOI.Requests@beis.gov.uk

Appeals Procedure

If you are unhappy with the way the Office of Manpower Economics has handled your request you may ask for an internal review. You should contact me at the Office of Manpower Economics if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire

Yours sincerely,



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FOI Officer
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