AAIB Bulletin: 11/2019	DJI Phantom	EW/G2019/04/16	
INCIDENT			
Aircraft Type and Registration:	DJI Phantom (UAS	DJI Phantom (UAS, registration n/a)	
No & Type of Engines:	4 electric motors	4 electric motors	
Year of Manufacture:	2018 (Serial no: 0H	2018 (Serial no: 0HACFIT0A2001)	
Date & Time (UTC):	25 April 2019 at 10	25 April 2019 at 1030 hrs	
Location:	Generals Lane, Ch	Generals Lane, Chelmsford, Essex	
Type of Flight:	Aerial Work	Aerial Work	
Persons on Board:	Crew - N/A	Passengers - N/A	
Injuries:	Crew - N/A	Passengers - N/A	
Nature of Damage:	Damage to arm, rol	Damage to arm, rotor, and gimbal	
Commander's Licence:	Other	Other	
Commander's Age:	33 years	33 years	
Commander's Flying Experience:	Last 90 days - 3 ho	13 hours (of which 13 were on type) Last 90 days - 3 hours Last 28 days - 1 hour	
Information Source:	Aircraft Accident Re pilot	Aircraft Accident Report Form submitted by the pilot	

The operator walked the area for the planned survey and programmed the drone using Drone Deploy software. Flight parameters were set using the software and the operator allowed a buffer zone from the trees that surrounded the field being surveyed. However, towards the end of the flight the drone struck a tree. The operator stated that the buffer zone had not been sufficient to allow for the turning circle of the drone at the end of one of the flight legs. The damaged drone was recovered from the tree.

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