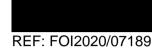


Admiralty Way Taunton Somerset TA1 2DN

Telephone: +44 (0)1823 484444

E-mail: ukho-secretariat@ukho.gov.uk

Website: www.gov.uk/ukho



15th July 2020

Dear

Thank you for your email of 17 June 2020 requesting the following information:

"Could I please request the same table of information in Annex A, answer 2 for the 2018 People Survey results."

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that all the information in scope of your request is held.

The information you have requested can be found below, at annex A.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, http://www.ico.org.uk.

Yours sincerely,

UKHO Secretariat

Annex A

2018 results

| | UKHO | Corporate Service | Customer | Data Acquisition | Operations | People (HR and Comms) | Technology |
|---|------|----------------------|----------|---------------------|------------|-----------------------------|------------|
| Poor performance is dealt with effectively in my team | 35% | 36% | 44% | 28% | 31% | 26% | 46% |
| As a manager, I feel confident dealing with poor performance in my team | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| Have you been bullied or harassed at work in the past 12 months | 11% | 12% | 10% | 19% | 9% | 5% | 13% |

For the 2019 survey, there were optional questions we could choose to add to the core questions in the survey. These options included the question "As a manager, I feel confident dealing with poor performance in my team". There weren't any optional questions in the 2018 survey, and therefore the result for "As a manager, I feel confident dealing with poor performance in my team" is given as 'N/A' for 2018.