

# MAKING BANKS WORK HARDER

How the **CMA remedy package** will help consumers



You want to check that you're getting the best deal.  
Or...



**Your bank sends you a prompt.** Your branch is closing.

Look for  
a better deal

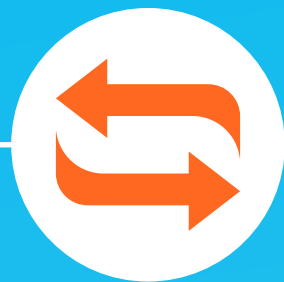
**Banks must  
publish service  
quality ratings**



**Open Banking:  
you agree for  
banks to share  
your transaction  
data with trusted  
intermediaries**

You switch and get the best deal

**Easier switching: improvements  
to the Current Account  
Switching Service (CASS)**



**Access to transaction history**

Text **in bold** refers to CMA remedies