

[REDACTED]

From: A27 Arundel Bypass
Sent: 23 July 2020 15:22
To: [REDACTED]
Cc: A27 Arundel Bypass
Subject: Highways England response - [REDACTED] - A27 Arundel Bypass Highways England Lessons Learned Log - EIR 101216
Attachments: Lessons Learnt Log - A27 Arundel - 1 of 3.pdf; Lessons Learnt Log - A27 Arundel - 2 of 3.pdf; Lessons Learnt Log - A27 Arundel - 3 of 3.pdf

Dear [REDACTED]

I am writing to confirm that we have now completed our search for the Lessons Learned Log information, which you requested on 25 June 2020.

A copy of the information is attached.

Most documents supplied by Highways England will be Crown Copyright. Most Crown Copyright information can be re-used under the [Open Government Licence](#). For information about OGL and about re-using Crown Copyright information please see [The National Archives website](#).

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at: <https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number **EIR 101216** in any future communications.

Yours sincerely

[REDACTED]
Route Manager