



Ministry  
of Defence

**Ministry of Defence**

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Ref: FOI2020/05832 & FOI2020/05835

Email: [DBSRES-Secretariat@mod.gov.uk](mailto:DBSRES-Secretariat@mod.gov.uk)

15 June 2020

Thank you for your emails of 19 May 2020 to the Ministry of Defence (MOD) requesting the following information in relation to the Veterans Advisory and Pensions Committees:

FOI2020/05832

*“Do you receive physical post from Royal Mail?”*

*What was the number of envelopes received in 2019?*

*Do you process the work in-house or is it outsourced to a specialist provider?*

*If above is a specialist provider please answer the following sub questions;*

*Annual value of the contract*

*Contract term*

*Renewal date*

*Framework or direct award”*

FOI2020/05835

*“Do you send physical post by the likes of Royal Mail, Whistl or UK Mail?”*

*What was the number of envelopes sent in 2019?*

*Do you produce the work in-house or is it outsourced to a specialist provider?*

*If above is a specialist provider please answer the following sub questions;*

*Annual value of the contract*

*Contract term*

*Renewal date*

*Framework or direct award”*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA). A search for the information has now been completed within the Ministry of Defence and I can confirm that no information in the scope of your request

is held. This is because the MOD does not hold any recorded information on the volume of post for the VAPC.

Under Section 16 (Advice and Guidance) it may be helpful to explain that the Ministry of Defence provides secretariat support for the Veterans Advisory and Pensions Committee (VAPC). The flow of post to and from the VAPC is negligible. This is because most correspondence received for the VAPC is conducted by email and therefore the VAPC receives very little in the way of postal correspondence.

If you have any queries regarding the content of this letter, please contact this office in the first instance

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.gov.uk](mailto:CIO-FOI-IR@mod.gov.uk)). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

Defence Business Services (Secretariat)