



Ministry of Defence
Defence Business Services Secretariat
MOD Abbey Wood North
Oak West Level 1
Fox Den Road
Bristol
BS34 8QW

Ref: FOI2019/06722

Mr

Email: DBSRES-Secretariat@mod.gov.uk

July 2019

Dear Mr

Thank you for your email of 9 June 2019 to the Ministry of Defence (MOD) requesting the following information:

“Would you be so kind as to send me the medal entitlement, together with the date issued (if issued), of Lt Col Arthur William Greaves (1898-1960)”

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD), and I can confirm that some information in scope of your request is held.

World War One service records are no longer held by the Ministry of Defence as they were passed to the National Archives for safe keeping. You can access the medal rolls via their website at the following link:

www.nationalarchives.gov.uk.

As for Lt Col Greaves' World War 2 service, there is very little information relating to his UK service held, however, records confirm his entitlement to the War Medal. The Medal Office have confirmed that the medal appears not to have been issued or claimed.

Under Section 16 of the FOIA (Advice and Guidance) I can advise that whilst he served in the UK Army in the late 1940's, Lt Col Greaves also served in the Malayan Volunteer Air Force and the Australian Military Force. The MOD does not have access to records of medals issued by them, however, you may find it useful to contact them directly via the following links:

Malayan Volunteer Air Force:

<https://www.malayanvolunteersgroup.org.uk/contacts--membership.html>

Australian Military Force – National Archives of Australia -

<http://www.naa.gov.au/collection/explore/defence/service-records/>

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely

Defence Business Services (Secretariat)