Form AR21

Trade Union and Labour Relations (Consolidation) Act 1992

Annual Return for a Trade Union

Name of Trade Union:	Voice
Year ended:	31 December 2019
List no:	265T
Head or Main Office address:	2 St James Court
	Friar Gate
	Derby
Postcode	DE1 1BT
Website address (if available)	www.voicetheunion.org.uk
Has the address changed during the year to which the return relates?	Yes No X ('X' in appropriate box)
General Secretary:	Deborah Lawson
Telephone Number:	01332 372337
Contact name for queries regarding the completion of this return	Sue Cornish
Telephone Number:	01332 372337
E-mail:	suecornish@voicetheunion.org.uk
Please follow the guidance notes in t Any difficulties or problems in the completio Officer as below or by telephone to: 0330 109	n of this return should be directed to the Certification

You should send the annual return to the following email address stating the name of the union in subject:

For Unions based in England and Wales: returns@certoffice.org

For Unions based in Scotland: eymw@tcyoung.co.uk

Contents

Trade Union's details	1
Return of members	2
Change of officers	2
Officers in post	2a
General fund	3
Analysis of income from federation and other bodies and other income	4
Analysis of benefit expenditure shown at general fund	5
Accounts other than the revenue account/general fund	6-8a
Political fund account	9-9vii
Analysis of administrative expenses	10
Analysis of officials' salararies and benefits	11
Analysis of investment income	12
Balance sheet as at	13
Fixed assets account	14
Analysis of investments	15
Analysis of investment income (controlling interests)	16
Summary sheet	17
Information on Industrial action ballots	18-19
Information on Industrial action	20-21
Notes to the accounts	22
Accounting policies	23
Signatures to the annual return	23
Checklist	23
Checklist for auditor's report	24
Auditor's report (continued)	25
Membership audit certificate	i-iii
Guidance on completion	26

Return of Members

(see notes 10 and 11)

	Number of members at the end of the year				
	Great Britain	Northern Ireland	Irish Republic	Elsewhere Abroad (including Channel Islands)	Totals
Male	4,036	42		6	4,084
Female	17,845	152		11	18,008
Other					
Total	21,881	194		17	A 22,092

Number of members at end of year contributing to the General Fund	10,890
Number of members included in totals box 'A' above for whom no home or authorised address is neld:	285

Change of Officers

Please complete the following to record any changes of officers during the twelve months covered by this return

Position Held	Name of Officer ceasing to hold Office	Name of Officer Appointed	Date of change
President	Christopher Wilson	Melynda Standring	15 June 2019
Vice President	Melynda Standring	Joy Rowley	15 June 2019
Past President	Geraldine Everett	Christopher Wilson	15 June 2019

State	whether the union is:		
a.	A branch of anothe	r trade union?	Yes No X
	If yes, state the nan	ne of that other union:	
b.	A federation of trad	e unions?	Yes No X
	If yes, state the I	number of affiliated unions:	
		and names:	

Officers in post (see note 12)

Please complete list of all officers in post at the end of the year to which this return relates.

Name of Officer	Position held
Melynda Standring	President
Joy Rowley	Vice President
Christopher Wilson	Past President
Yvonne Johns	Honorary Secretary
Margaret Volpe	Honorary Treasurer



>TEL
01332 372 337
>FAX
01332 290 310
>EMAIL
enquiries@voicetheunion.org.uk
>WEB
www.voicetheunion.org.uk

National Officers in post at 31 December 2019

Post	Holder
National President	Mrs Melynda Standring
National Vice-President	Mrs Joy Rowley
Immediate Past President	Rev Christopher Wilson
Honorary Secretary	Mrs Yvonne Johns
Honorary Treasurer	Mrs Margaret Volpé
General Secretary	Ms Deborah Lawson

General Fund

(see notes 13 to 18)

	£	£
Income From Members: Contributions and Subscriptions From Members: Other income from members (specify)		1,564,990
Total other income from members		
Total of all income from members		1,564,990
Investment income (as at page 12)		
Other Income		
Income from Federations and other bodies (as at page 4)		
Income from any other sources (as at page 4)	26,460	
Total of other income (as at page 4)		26,460
Total income		1,591,450
Interfund Transfers IN Expenditure		
Benefits to members (as at page 5)		213,835
Administrative expenses (as at page 10)		1,419,696
Federation and other bodies (specify)		
Total expenditure Federation and other bodies		
Taxation Total expenditure		1,633,531
Interfund Transfers OUT		1,000,001
Surplus (deficit) for year		-42,081
Amount of general fund at beginning of year		691,918
Amount of general fund at end of year		649,837

Analysis of income from federation and other bodies and other income

(see notes 19 and 20)

	Description	£
Federation and other bodies		
	Total federation and other bodies	
Any Other Sources		
Commission Settlement Agreements Sundry income		12 13,858 12,590
	Total other sources	26,460
	Total of all other income	26,460

Analysis of benefit expenditure shown at the General Fund

(see notes 21 to 23)

	(300 110103 2	,	£
Representation –		brought forward	213,835
Employment Related Issues		Advisory Services	
	81,554		
Representation –		Other Cash Payments	
Non Employment Related Issues			
		Education and Training services	
Communications			
	132,281		
		Negotiated Discount Services	
Dispute Benefits			
		Other Benefits and Grants (specify)	
carried forward	213,835	Total (should agree with figure in General Fund)	213,835

Fund 2	,		Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other inc	ome as specified	
		Total Income	
	Inte	rfund Transfers IN	
Expenditure			
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
	т	otal Expenditure	
	Interfu	nd Transfers OUT	
	Surplus (De	ficit) for the year	
	Amount of fund at b	eginning of year	
	Amount of fund at the end of year (a	s Balance Sheet)	
		•	
	Number of members contributi	ng at end of year	

Fund 3	3		Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other inc	ome as specified	
		Total Income	
	Inte	rfund Transfers IN	
Expenditure			
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
		otal Expenditure	
	Interfu	nd Transfers OUT	
		1	
	·	ficit) for the year	
	Amount of fund at b		
	Amount of fund at the end of year (a	s Balance Sheet)	
		ı	
	Number of members contributi	ng at end of year	

Fund 4	·		Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other inco	me as specified	
		Total Income	
	Interi	fund Transfers IN	
Expenditure	_		
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
		otal Expenditure	
	Interfur	nd Transfers OUT	
	Surplus (Def	ficit) for the year	
	Amount of fund at be	eginning of year	
	Amount of fund at the end of year (as	Balance Sheet)	
		-	
	Number of members contributing	ng at end of year	

Fund 5			Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other inc	ome as specified	
		Total Income	
	Inte	rfund Transfers IN	
Expenditure			
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
		otal Expenditure	
	Interfu	nd Transfers OUT	
	· · · · · · · · · · · · · · · · · · ·	ficit) for the year	
	Amount of fund at k		
	Amount of fund at the end of year (a	s Balance Sheet)	
	Number of members contributi	ng at end of year	

Fund 6			Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other inc	come as specified	
		Total Income	
	Inte	erfund Transfers IN	
Expenditure			
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
		Total Expenditure	
	Interfe	und Transfers OUT	
		eficit) for the year	
	Amount of fund at		
	Amount of fund at the end of year (a	as Balance Sheet)	
		ı	
	Number of members contribut	ing at end of year	

Fund	7		Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other i	ncome as specified	
		Total Income	
	li de la companya de	nterfund Transfers IN	
Expenditure			
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
		Total Expenditure	
	Inte	rfund Transfers OUT	
		·	
	Surplus	(Deficit) for the year	
	Amount of fund a	at beginning of year	
	Amount of fund at the end of year	(as Balance Sheet)	
	Number of members contrib	uting at end of year	

Fund 8	3		Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other inc	come as specified	
		Total Income	
	Inte	erfund Transfers IN	
Expenditure			
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
		Total Expenditure	
	Interfe	und Transfers OUT	
		•	
	·	eficit) for the year	
	Amount of fund at		
	Amount of fund at the end of year (a	as Balance Sheet)	
	Number of members contribut	ing at end of year	

Fund 9 Fund Accour			Fund Account
Name:		£	£
Income			
	From members		
	Investment income (as at page 12)		
	Other income (specify)		
	Total other	income as specified	
		Total Income	
		Interfund Transfers IN	
Expenditure		•	
	Benefits to members		
	Administrative expenses and other expenditure (as at page 10)		
		Total Expenditure	
	Int	erfund Transfers OUT	
	Surplus	(Deficit) for the year	
	Amount of fund	at beginning of year	
	Amount of fund at the end of yea	r (as Balance Sheet)	
	Number of members contrib	outing at end of year	

Political fund account

	(see	e notes 24 to 33)	£	£
Political fun	d account 1 To be completed by t	rade unions which maintain their	own political fund	
	Income	Members contributions and levies		
	Investment	income (as at page 12)		
	Other income (specify)			
	·			
		Total oth	ner income as specified	
			Total income	
	inder section (82) of the Trade Union and Lab idation of expenditures from the political fund			out in section (72) (1)
	Expenditu	re A (as at page i)		
	Expenditu	re B (as at page ii)		
	Expenditu	re C (as at page iii)		
	Expenditu	re D (as at page iv)		
	Expenditu	re E (as at page v)		
	Expenditu	e F (as at page vi)		
	Non-politic	al expenditure (as at page vii)		
			Total expenditure	
			Surplus (deficit) for year	
			ınd at beginning of year	
	Ar	nount of political fund at the end of y	rear (as <u>Balance Sheet</u>)	
	Numbe	r of members at end of year contribu	iting to the political fund	
		nbers at end of the year not contribu		
Num	ber of members at end of year who have completed	an exemption notice and do not contr	ibute to the political fund	
Political fun	d account 2 To be completed by trade ur	ions which act as components of	a central trade union	
Income	Contributions and levies collected from members	on behalf of central political fund		
	Funds received back from central political fund			
	Other income (specify)			
	·			
			Total other income a	s specified
			To	tal income
Expenditure				
	Expenditure under section 82 of the Trade Union	and Labour Relations		
	(Consolidation) Act 1992 (specify)			
	·			
	Administration expenses in connection v	rith political objects(specify)		
	Non-political expenditure			
			Total expenditure	
			Surplus (deficit) for year	
	Amount	held on behalf of trade union political f		
			emitted to central political	
		Amount held on behalf of central po	·	
		nber of members at end of year contrib	 	
	Number of a	nembers at end of the year not contrib	outing to the political fund	
		,	- aming to this pointion runt	

The following pages 9i to 9vii relate to the Political Fund Account Expenditure

Political fund account expenditure (a)

Expenditure under section 72 (1) (a) of the Trade Union and Labour Relations (consolidation) Act.

To be completed where total expenditure from the political fund exceeds £2,000 during the period to which return relates.

Contribution to the funds of, or on the payment of expenses incurred directly or indirectly by a political party	
Name of political party in relation to which money was expended	Total amount spent during the period £
Tot	الد

Political fund account expenditure (b)

Expenditure under section 72 (1) (a) of the Trade Union and Labour Relations (consolidation) Act.

To be completed where total expenditure from the political fund exceeds £2,000 during the period to which return relates

Total

Political fund account expenditure (c)

Expenditure under section 72 (1) (a) of the Trade Union and Labour Relations (consolidation) Act.

To be completed where total expenditure from the political fund exceeds £2,000 during the period to which return relates.

Expenditure in connection with the registration of electors, the candidature of any person, the selection of any candidate or the holding of any ballot by the union in connection with any election to a political office

Title and Date of election	Name of political party/organisation	Name of candidate, organisation or political party (see 33(iii))	£
		Total	

Political fund account expenditure (d)

Expenditure under section 72 (1) (a) of the Trade Union and Labour Relations (consolidation) Act.

To be completed where total expenditure from the political fund exceeds £2,000 during the period to which return relates.

Expenditure on the maintaince of any holder of political office	
Name of office holder	£
Total	

Political fund account expenditure (e)

Expenditure under section 72 (1) (a) of the Trade Union and Labour Relations (consolidation) Act.

To be completed where total expenditure from the political fund exceeds £2,000 during the period to which return relates.

The expenditure of money on the holding of any conference or meeting by or on behalf of a political party or of any other meeting the main purpose of which is the transaction of business in connection with a political party Name of political party

Total

Political fund account expenditure (f)

Expenditure under section 72 (1) (a) of the Trade Union and Labour Relations (consolidation) Act.

To be completed where total expenditure from the political fund exceeds £2,000 during the period to which return relates

On the production, publication or distribution of any literature, document, film, sound recording or advertisement the main purpose of which is to pursuade people to vote for a political party or candidate or to persuade them not to vote for a political party or candidate

Name of organisation or political party	£
Total	

Expenditure from the political fund not falling within section 72 (1) of the trade union & labour relations (consolidation) act 1992

For expenditure not falling within section 72 (1) the required information	on is-	
(a) the nature of each cause or campaign for which money was expended, and the total amount expended in relation to each one		£
	•	
Total expen	diture	
(b) the name of each organisation to which money was paid (otherwise than for a particular cause of campaign), and the total amount paid to each one		£
Total expen	diture	
(c) the total amount of all other money expended		£
Total expen	diture	
Total of all expendi	tures	

Analysis of administrative expenses and other outgoings excluding amounts charged to political fund accounts

(see notes 34 and 35)

		£
Administrative Expenses		
Remuneration and expenses of staff		1,077,639
Salaries and Wages included in above	933,655	
Auditors' fees		17,314
Legal and Professional fees		33,571
Occupancy costs		177,967
Stationery, printing, postage, telephone, etc.		53,039
Expenses of Executive Committee (Head Office)		20,156
Expenses of conferences		
		594
Other administrative expenses (specify)		
W. L		
Volunteers		13,222
Bank charges		8,527
Other Outgoings		
Other Outgoings		
Depreciation		17,667
Outgoings on land and buildings (ansaits)		
Outgoings on land and buildings (specify)		
Other outgoings (specify)		
tretert		
tieteit	T	4.440.000
	Total	1,419,696
Charged to:	General Fund (Page 3)	1,419,696
	Total	1,419,696

Analysis of officials' salaries and benefits (see notes 36 to 46 below)

Office held	Gross Salary	Employers N.I. contributions		Benefits		Total
			Pension Contributions	Other Benefits		
				Description	Value	
	£	£	£		£	£
General Secretary	70,123	8,492	3,989			82,604

Analysis of investment income

(see notes 47 and 48)

	Political Fund £		Other Fund(s) £
Rent from land and buildings Dividends (gross) from: Equities (e.g. shares) Interest (gross) from: Government securities (Gilts) Mortgages Local Authority Bonds Bank and Building Societies			
Other investment income (specify)			
	Total	investment income	
Credite		eral Fund (Page 3)	
	Gen	crair and (rage 3)	
		Political Fund	
	T-4-1		
	ı otal	Investment Funds	

Balance sheet as at

31 December 2019

(see notes 49 to 52)

	(see notes 49 to 52)	T .	
Previous Year		£	£
	Fixed Assets (at page 14)		768,991
	Investments (as per analysis on page 15)		
	Quoted (Market value £ (
	Unquoted		
	Total Investments		
	Other Assets		
	Loans to other trade unions	<u> </u>	
			50 500
	Sundry debtors		59,522
	Cash at bank and in hand		61,530
	Income tax to be recovered		
	Stocks of goods		
	Others (specify)		
	Total of other assets		121,052
	Total of other assets	Total assets	
224.242		TOTAL ASSETS	890,043
691,918	General fund (page 3)		649,837
	Political Fund Account		
	Liabilities		
	Amount held on behalf of central trade union political fund		
	Loan from other trade union		50,000
	Sundry creditors		18,811
	Accrued expenses		58,461
	Other liabilities		112,934
	Ctror habilities		112,304
		Total liabilities	240,206
		Total assets	890,043
		ı olai assels	890,043

Fixed assets account

(see notes 53 to 57)

	Land and Freehold	Buildings Leasehold £	Furniture and Equipment £	Motor Vehicles £	Not used for union business	Total £
Cost or Valuation						
At start of year	1,000,000		793,208			1,793,208
Additions			6,545			6,545
Disposals						
Revaluation/Transfers						
At end of year	1,000,000		799,753			1,799,753
Accumulated Depreciation						
At start of year	231,706		781,389			1,013,095
Charges for year	8,743		8,924			17,667
Disposals						
Revaluation/Transfers						
At end of year	240,449		790,313			1,030,762
Net book value at end of year	759,551		9,440			768,991
,					1	
Net book value at end of previous year	768,294		11,819			780,113

Analysis of investments (see notes 58 and 59)

	(see notes 58 and 59)		
Quoted		All Funds Except Political Funds £	Political Fund £
	Equities (e.g. Shares)		
	Government Securities (Gilts)		
	Other quoted securities (to be specified)		
	Total quoted (as Balance Sheet)		
	Market Value of Quoted Investment		
Unquoted	Equities		
	Government Securities (Gilts)		
	Mortgages		
	Bank and Building Societies		
	Other unquoted investments (to be specified)		
	Total unquoted (as Balance Sheet)		
	Market Value of Unquoted Investments		
-			

Analysis of investment income (controlling interests)

(see notes 60 and 61)

Does the union, or any constituent part of the union, have a controlling interest in any limited company? If YES name the relevant companies:		Yes	No X
Company name			nber (if not registered where registered)
Are the shares which are controlled by the union registered in the names of the union's trustees? If NO, state the names of the persons in whom the shares		Yes	No
controlled by the union are registered.			
Company name	Names o	f shareholders	

Summary sheet (see notes 62 to 73)

	(See Holes 02 to 73)	'	1
	All funds except Political Funds £	Political Funds £	Total Funds £
Income			
From Members	1,564,990		1,564,990
From Investments			
Other Income (including increases by revaluation of assets)	26,460		26,460
Total Income	1,591,450		1,591,450
Expenditure (including decreases by revaluation of assets)			
Total Expenditure	1,633,531		1,633,531
Funds at beginning of year (including reserves) Funds at end of year (including reserves)	691,918 649,837		691,918 649,837
Assets			
	Fixed Assets		768,991
	Investment Assets		
	Other Assets		121,052
		Total Assets	890,043
Liabilities		Total Liabilities	240,206
Net Assets (Total Assets less Total Lial	bilities)		649,837

(see notes 74 to 80)
Did the union hold any ballots in respect of industrial action during the return period?
If Yes How many ballots were held:
For each ballot held please complete the information below:
Ballot 1 Number of individual who were entitled to vote in the ballot
Number of votes cast in the ballot
Number of Individuals answering "Yes" to the question
Number of individuals answering "No" to the question
Number of invalid or otherwise spoiled voting papers returned
1-3 should total "Number of votes cast"
Were the number of votes cast in the ballot at least 50% of the number of individuals who were entitled to vote in the ballot
Does section 226(2B) of the 1992 Act apply in relation to this ballot (see notes 76-80)?
If yes, were the number of individuals answering "Yes" to the question (or each question) at least 40% of the number of individuals who were
entitled to vote in the ballot
Ballot 2
Number of individual who were entitled to vote in the ballot
Number of votes cast in the ballot
Number of Individuals answering "Yes" to the question
Number of individuals answering "No" to the question
Number of invalid or otherwise spoiled voting papers returned3
1-3 should total "Number of votes cast"
Were the number of votes cast in the ballot at least 50% of the number of individuals who were entitled to vote in the ballot
Does section 226(2B) of the 1992 Act apply in relation to this ballot (see notes 76-80)?
If yes, were the number of individuals answering "Yes" to the question (or each question) at least 40% of the number of individuals who were
entitled to vote in the ballot
Ballot 3
Number of individual who were entitled to vote in the ballot
Number of votes cast in the ballot
Number of Individuals answering "Yes" to the question
Number of individuals answering "No" to the question
Number of invalid or otherwise spoiled voting papers returned 3
1-3 should total "Number of votes cast"
Were the number of votes cast in the ballot at least 50% of the number of individuals who were entitled to vote in the ballot
Does section 226(2B) of the 1992 Act apply in relation to this ballot (see notes 76-80)?
If yes, were the number of individuals answering "Yes" to the question (or each question) at least 40% of the number of individuals who were entitled to vote in the ballot

Ballots & Industrial Action: If you have 6 or more entries for either of these, please complete the Excel Spreadsheet

Ballot 4
Number of individual who were entitled to vote in the ballot
Number of votes cast in the ballot
Number of Individuals answering "Yes" to the question
Number of individuals answering "No" to the question 2
Number of invalid or otherwise spoiled voting papers returned
1-3 should total "Number of votes cast"
Were the number of votes cast in the ballot at least 50% of the number of individuals who were entitled to vote in the ballot
Does section 226(2B) of the 1992 Act apply in relation to this ballot (see notes 76-80)?
If yes, were the number of individuals answering "Yes" to the question (or each question) at least 40% of the number of individuals who were entitled to vote in the ballot
Dellas C
Ballot 5 Number of individual who were entitled to vote in the ballot
Number of votes cast in the ballot
Number of Individuals answering "Yes" to the question
Number of individuals answering "No" to the question
Number of invalid or otherwise spoiled voting papers returned
1-3 should total "Number of votes cast"
Were the number of votes cast in the ballot at least 50% of the number of individuals who were entitled to vote in the ballot
Does section 226(2B) of the 1992 Act apply in relation to this ballot (see notes 76-80)?
If yes, were the number of individuals answering "Yes" to the question (or each question) at least 40% of the number of individuals who were entitled to vote in the ballot
Ballot 6 Number of individual who were entitled to vote in the ballot
Number of votes cast in the ballot
Number of Individuals answering "Yes" to the question
Number of individuals answering "No" to the question
Number of invalid or otherwise spoiled voting papers returned
1-3 should total "Number of votes cast"
Were the number of votes cast in the ballot at least 50% of the number of individuals who were entitled to vote in the ballot
Does section 226/2R) of the 1992 Act apply in relation to this hallot (see notes 76-90)?
Does section 226(2B) of the 1992 Act apply in relation to this ballot (see notes 76-80)?
If yes, were the number of individuals answering "Yes" to the question (or each question) at least 40% of the number of

Ballots and Industrial Action: If you have 6 or more entries for either of these, please complete the Excel Spreadsheet

Ballots & Industrial Action: If you have 6 or more entries for either of these, please complete the Excel Spreadsheet (see note 81)

B: engagement or non-engagement, or termination or suspension of employment or the duties of

C: allocation of work or the duties of employment between workers or groups of workers;

E: a worker's membership or non-membership of a trade union;

A: terms and conditions of employment, or the physical conditions in which any workers require to work;

Categories of Nature of Trade Dispute

D: matters of discipline;

employment, of one or more workers;

F: facilities for officials of trade unions;

	G: machinery for negotiation or consulation, and other procedures, relating to any of the above matters, including the recognition by employers or employers' associations of theright of a trade union to represent workers in such negotiation or consulation or in the carrying out of such procedures
	Did Union members take industrial action during the return period in response to any inducement on the part of the Union? YES/NO If YES, for each industrial action taken please complete the information below:
	Industrial Action 1
	please tick the nature of the trade dispute for which industrial action was taken using the categories* below:
Α	B C D E F G
	2. Dates of the industrial action taken: to
	3. Number of days of industrial action:
	4. Nature of industrial action.
	Industrial Action 2
	1. please tick the nature of the trade dispute for which industrial action was taken using the categories* below:
Α	B C D E F G
	2. Dates of the industrial action taken: to
	3. Number of days of industrial action:
	4. Nature of industrial action.
	Industrial Action 3
	1. please tick the nature of the trade dispute for which industrial action was taken using the categories* below:
Α	B C D E F G
	2. Dates of the industrial action taken: to
	3. Number of days of industrial action:
	4. Nature of industrial action.

use a continuation page if necessary

Ballots & Industrial Action- If you have 6 or more entries for either of these, please complete the Excel Spreadsheet

Notes to the accounts

(see notes 82 and 83)

All notes to the accounts must be entered on or attached to this part of the return.

NOTES TO THE ACCOUNTS

ENTITY INFORMATION

Voice is a trade union, which is registered with the Certification Officer under section 3 of the Trade Union and Labour Relations (Consolidation) Act 1992. The address of the head office is 2 St James' Court, Friar Gate, Derby, DE1 1BT.

JUDGEMENTS IN APPLYING ACCOUNTING POLICIES AND KEY SOURCES OF ESTIMATION UNCERTAINTY

There are no significant judgements and estimates made by management in the preparation of the financial statements.

PENSION COMMITMENTS

The Union operates defined contributions pension schemes for the majority of staff members. Scheme contributions are paid to, and managed by, an insurance company in separate funds, with an individual policy for each member.

OTHER FINANCIAL COMMITMENTS

As at 31 December 2019 the Union had commitments under non-cancellable operating leases as set out below:

	Office equipment		Land & build	Land & buildings	
	2019	2018	2019	2018	
	£	£	£	£	
Operating leases which expire:					
within 1 year	7,384	5,120	-	12.888	
within 2 to 5 years	7,624	5,623	<u>-</u>		
	<u>15,008</u>	<u>10,743</u>	<u>-</u>	<u>12,888</u>	

POLITICAL FUND

The Union does not contribute to any political fund.

FINANCIAL INSTRUMENTS

	2019	2018
	£	£
Financial assets		
Financial assets that are measured at amortised cost	<u>65,823</u>	42,035
Financial liabilities		
Financial liabilities that are measured at amortised cost	<u>127,272</u>	86,834

Financial assets are measured at amortised cost comprise debtors receivable and cash.

Financial liabilities are measured at amortised cost comprise other loans, trade payables, other taxes and accruals.

ACCOUNTING POLICIES

Basis of preparation of accounts

These accounts have been prepared in accordance with applicable United Kingdom accounting standards, including Financial Reporting Standard 102 – 'The Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland ('FRS 102').

Going Concern

At the time of approval, the COVID19 virus continues to develop and has just been designated a global pandemic by the World Health Organisation. Both short term and long term effects of the rapidly escalating situation are unknown but the National Council consider that, whilst there is uncertainty, the nature of Voice as a Trade Union in a sector funded by public money reduces the potential impact on membership numbers.

The National Council have undertaken planning and forecasting and continue to closely monitor the developing situation. Despite the current circumstances the National Council believe that the Union's financial resources and contingency planning is sufficient to ensure the ability of the Union to continue as a going concern for the foreseeable future, being at least twelve months from the date of approval of these financial statements and therefore have prepared the financial statements on a going concern basis.

Members' subscriptions

Members' subscriptions shown in the Revenue Account are those received in respect of the year.

Depreciation of fixed assets

Tangible fixed assets are stated at cost or valuation less depreciation and impairment charges. Depreciation is provided at rates calculated to write off the cost or valuation, less estimated residual values, of all tangible fixed assets, except investment properties, evenly over their expected useful lives. Freehold land is not depreciated. Depreciation of other assets is calculated at the following rates:

Freehold buildings - over 100 years
Office equipment, fixtures and fittings - over 5 years
Computer equipment - over 3 years
Conference equipment - over 5 years

Debtors

Short term debtors are measured at transaction price, less any impairment.

Creditors

Short term creditors are measured at transaction price.

Pensions

The Union operates defined contribution pension schemes for eligible members. Contributions in respect of the year are charged to the Revenue Account.

Operating leases

Rentals payable under operating leases, where substantially all of the benefits and risks of ownership remain with the lessor, are charged to the Revenue Account as incurred.

Accounting policies

(see notes 84 and 85)

Signatures to the annual return

(see notes 86 & 87)

Including the accounts and balance sheet contained in the return. Please send the return with the original signatures. Copies will not be accepted.

Secretary's Signature:		Chairman's Signature:	// ///
			(or other official whose position should be stated)
Name:	Yvonne Johns	Name:	Melynda Standring
Date:	26 May 2020	Date:	26 May 2020

Checklist

(see notes 88 to 89)

(please tick as appropriate)

Has the return of change of officers been completed? (see Page 2 and Note 12)	Yes	✓	No	
Has the list of officers in post been completed? (see Page 2 and Note 12)	Yes	✓	No	
Has the return been signed? (see Pages 23 and 25 and Notes 86 and 95)	Yes	✓	No	
Has the audtor's report been completed? (see Pages 20 and 21 and Notes 2 and 77)	Yes	✓	No	
Is a rule book enclosed? (see Notes 8 and 88)	Yes	✓	No	
A member statement is: (see Note 80)	Enclosed		To follow	✓
Has the summary sheet been completed? (see Page 17 and Notes 7 and 62)	Yes	✓	To follow	
Has the membership audit certificate been completed? (see Page i to iii and Notes 97 and 103)	Yes	✓	No	

Checklist for auditor's report

(see notes 90 and 96)

The checklist below is for guidance. A report is still required either set out overleaf or by way of an attached auditor's report that covers the 1992 Act requirements.

1992	2 Act and notes 92 and 93)
Plea	se explain in your report overleaf or attached.
	re the auditors or auditor of the opinion that the union has complied with section 28 of the 2 Act and has:
а	. kept proper accounting records with respect to its transactions and its assets and liabilities; and
	established and maintained a satisfactory system of control of its accounting records, its cash holding nd all its receipts and remittances. (See section 36(4) of the 1992 Act set out in note 92)
Plea	ase explain in your report overleaf or attached
3. Y	our auditors or auditor must include in their report the following wording:
In o	ur opinion the financial statements:
• g	ive a true and fair view of the matters to which they relate to.
	ve been prepared in accordance with the requirements of the sections 28, 32 36 of the Trade Union and Labour Relations (consolidation) Act 1992.

INDEPENDENT AUDITORS' REPORT

Made in accordance with section 36 of the United Kingdom Trade Union and Labour Relations (Consolidation) Act 1992



Opinion

We have audited the financial statements of Voice for the year ended 31 December 2019 which comprise the "Statement of Income", the "Balance Sheet" and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

This report is made solely to the Union's members as a body. Our work has been undertaken so that we might state to the Union's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Union and the Union's members as a body, for our audit work, or for the opinion we have formed.

In our opinion the financial statements:

- give a true and fair view of the state of the Union's affairs as at 31 December 2019 and of its transactions for the year then ended:
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Trade Union and Labour Relations Act 1992.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Union in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the Officers' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the Officers have not disclosed in the financial statements any identified material uncertainties that may cast significant
 doubt about the Union's ability to continue to adopt the going concern basis of accounting for a period of at least twelve
 months from the date when the financial statements are authorised for issue.

Other information

The Officers are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Trades Union and Labour Relations Act 1992 requires us to report to you if, in our opinion:

- proper accounting records have not been kept;
- a satisfactory system of control over its accounting records, cash holdings and receipts and remittances has not been maintained: or
- the financial statements are not in agreement with the accounting records and returns.

Responsibilities of Officers

As explained more fully in the Statement of Officers' responsibility set out on page 3

, the Officers are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Officers determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Officers are responsible for assessing the Union's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Officers either intend to liquidate the Union or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 33 of the Trade Union and Labour Relations Act 1992 and report in accordance with section 36 of that Act.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Auditor's report (continued)

Signature(s) of auditor or auditors:		
Signature(s) of auditor or auditors:	(~10 111, (c) P	
Signature(s) of auditor or auditors:	Come Will	
	Crowe UK LLP	
Name(s):		
Name(s): Profession(s) or Calling(s):	Crowe UK LLP Registered Auditors	
Name(s): Profession(s) or Calling(s):	Crowe UK LLP Registered Auditors Crowe U.K. LLP	
Name(s): Profession(s) or Calling(s):	Crowe UK LLP Registered Auditors Crowe U.K. LLP Black Country House	
Name(s): Profession(s) or Calling(s):	Crowe UK LLP Registered Auditors Crowe U.K. LLP	
Name(s): Profession(s) or Calling(s): Address(es):	Crowe UK LLP Registered Auditors Crowe U.K. LLP Black Country House Rounds Green Road Oldbury	
Name(s): Profession(s) or Calling(s):	Crowe UK LLP Registered Auditors Crowe U.K. LLP Black Country House Rounds Green Road Oldbury B69 2DG	
Name(s): Profession(s) or Calling(s): Address(es):	Crowe UK LLP Registered Auditors Crowe U.K. LLP Black Country House Rounds Green Road Oldbury	
Name(s): Profession(s) or Calling(s): Address(es): Postcode	Crowe UK LLP Registered Auditors Crowe U.K. LLP Black Country House Rounds Green Road Oldbury B69 2DG	

N.B. When notes to the account are referred to in the auditor's report a copy of those notes must accompany this return.

Membership audit certificate

made in accordance with section 24ZD of the Trade Union and Labour Relations (Consolidation) Act 1992

(See notes 97 to 103)

At the end of the reportign period proceding the one to which this audit relates was the total membership of the trade union greater than 10,000?

Yes /No

If "YES" please complete SECTION ONE below or provide the equivalent information on a separate document to be submitted with the completed AR21

If "NO" please complete SECTION TWO below or provide the equivalent information on a separate document to be submitted with the completed AR21

Membership audit certificate Section one

For a trade union with more than 10,000 members, required by section 24ZB of the 1992 Act to appoint an independent assurer

In the opinion of the assurer appointed by the trade union was the union's system for compiling and maintaining its register of the names and addresses of its members satisfactory to secure, so far as is reasonably practicable, that the entries in its register were accurate and up-to-date throughout the reporting period?

Yes *I)*No

2 In the opinion of the assurer has he/she obtained the inforamation and explanations necessary for the performance of his/her functions?

Yes/ No

If the answer to either questions 1 or 2 above is "NO" the assurer must:

- (a) set out below the assurer's reasons for stating that
- (b) provide a description of the information or explanation requested or required which has not been obtained
- (c) state whether the assurer required that information or those explanations from the union's officers, or officers of any of its branches or sections under section 24ZE of the 1992 Act
- (d) send a copy of this certificate to the Certification Officer as soon as is reasonably practicable after it is provided to the union.

Membership audit certificate (continued)

Signature of assurer	Coone Will
Name	Crowe UK LLP
Address	Black Country House Rounds Green Road Oldbury B69 2DG
Date	28/5/2020
Contact name and telephone number	Dave Darlaston, Partner 0121 543 1900

Membership audit certificate

Section two

For a trade union with no raudit relates.	more than 10,000 members at the end of the reporting period preceding the one to which this
its duty to compile a	knowledge and belief has the trade union during this reporting period complied with and maintain a register of the names and addresses of it members and secured, so practicable, that the entries in the register are accurate and up-to-date?
Yes / No	
If "No" Please expla	ain below:
Signature	
Name	
Office held	
Date	