

COVID19: Information for tenants

This document provides details about where tenants can get information about the coronavirus and their business.

Pubs Code rights

The Directors of all the regulated Pub-Ownning Businesses (POB) have signed a formal [declaration](#) which serves to protect certain tenant Pubs Code rights in the current emergency.

This declaration effectively stops the clock from 16 March until 30 June 2020 on many Code deadlines that apply to tenants making arbitration referrals. It also provides protection for certain MRO rights.

These measures do not stop you from accessing your rights under the Pubs Code and POBs will be expected to uphold their Pubs Code duties during this time.

Pubs Code support

Each POB has published their own information about the assistance available to their tenants during this unprecedented time. You should raise any queries you have about your Pubs Code rights directly with your Code Compliance Officer (CCO).

| POB | CCO Name | CCO email address | Where to find information |
|------------------|----------------|---|---|
| Admiral Taverns | Andy Clifford | pubscodecompliance@admiraltaverns.co.uk | Website |
| Ei Group | Stuart Gallyot | pubscode@eigroupplc.com | Publican Partnerships Channel |
| Greene King | Julie Jolly | pubscode@greeneking.co.uk | Pub Partners Portal |
| Marston's | Claire Coley | pcr@marstons.co.uk | MyMarstons |
| Punch Pubs & Co | James Richards | pubscodeenquiries@punchpubs.com | Website |
| Star Pubs & Bars | Chris Moore | pubscode@starpubs.co.uk | Star Online |

Remember that you can also contact the [PCA enquiry service](#) if you have a question about your rights or obligations under the Pubs Code.

You can find all PCA updates relating to Covid [here](#).

Government guidance

The Government has set out a package of measures to support public services, people and businesses through this period of disruption caused by coronavirus.

You can find more information about these schemes and the support available to businesses [here](#).