



Defence Business Services

Secretariat Team
Room 6303
Tomlinson House
Norcross
Thornton Cleveleys
Lancashire
FY5 3WP

REF:FOI2020/02466

E-mail: DBSRES-Secretariat@mod.gov.uk

17 April 2020

Dear Mr

Thank you for your email of 20 February 2020 requesting the following:

*Are you running an Oracle or SAP ERP solution?
If so, what version are they currently running on and which modules are you using?
Are you planning to upgrade in the next 12-18 months?
Do you have plans to move to a SAAS model?
Do you have plans to migrate our current ERP to a cloud Solution?
Do you run Oracle Databases?
If so what versions, are you planning an upgrade in the next 12 – 18 months?
Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?
Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?
What is the value of the SAP Support contract and when does it renew?
What is the value of the Oracle support contract and when does it renew?
Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?
Do you currently work with any SAP or Oracle third party support providers?*

Your request is being treated as a request for information in accordance with the Freedom of Information Act 2000.

A search for the information has now been completed within the Ministry of Defence, and I can confirm that all the information in scope of your request is held.

However, some of the information is exempt from disclosure under Sections 26 (Defence); information which, if disclosed, would prejudice defence or the capability, effectiveness or security of relevant forces and Section 43 (Commercial Interests); information which is a trade secret or which, if released, would prejudice the commercial interests of any person.

Sections 26 and 43 are qualified exemptions and are subject to public interest testing which means that the information requested can only be withheld if the public interest in doing so outweighs the public interest in disclosure.

In line with the terms of these exemptions, the MOD has considered whether it would be in the public interest for us to provide you with the information, despite the exemptions being applicable. In this case, it has been concluded that the public interest favours withholding the information.

Under Section 16 of the Act (Advice and Assistance) you may find it helpful to note the following responses to some of the questions:

Are you running an Oracle or SAP ERP solution? Yes

Are you planning to upgrade in the next 12-18 months? Competition currently being conducted via Crown Commercial Services (CCS) Framework Number RM3821

Do you run Oracle Databases? Yes

Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework? No

What is the value of the SAP Support contract and when does it renew? N/A

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

Defence Business Services Secretariat