

Compliance statistics will be published on a quarterly basis as outlined in the Freedom of Information Code of Practice, Section 8 Publication Schemes (paragraphs 8.5 and 8.6).

FREEDOM OF INFORMATION REQUESTS - QUARTERS 1 TO 4 FINANCIAL YEAR 2019-20					
Overview of requests	Quarter 1 - April to June 2019	Quarter 2 - July to September 2019	Quarter 3 - October to December 2019	Quarter 4 - January to March 2020	TOTALS
Number of requests	49	82	70	78	279
Number of open requests	0	0	0	0	0
Number of requests responded to within 20 working days	48	78	67	75	268
Number of requests responded to after 20 working days with permissible extension	1	0	0	0	1
Number of requests responded to after 20 working days - late response	0	1	0	3*	1
Number of requests closed as either invalid/withdrawn/no clarification provided within 3 months	0	3	3	0	6

**Due to the COVID-19 pandemic we needed to change our ways of working and reduce the need for staff to enter our offices which has resulted in a small number of responses being issued after the applicable statutory deadline had passed.*

Breakdown of responses	Quarter 1 - April to June 2019	Quarter 2 - July to September 2019	Quarter 3 - October to December 2019	Quarter 4 - January to March 2020	TOTALS
Refused - Information not held	2	10	6	3	21
Refused - Information exempt	14	24	21	32	91
Information Released	26	30	29	26	111
Information Partially Released	7	15	11	17	50

Internal reviews	Quarter 1 - April to June 2019	Quarter 2 - July to September 2019	Quarter 3 - October to December 2019	Quarter 4 - January to March 2020	TOTALS
Number of internal reviews received	1	3	3	3	10
Internal review not upheld (original response/handling of request upheld)		3	3	3	9
Internal review upheld in requester's favour	1				1

