

# The Allan Practice

We, the undersigned, commit to honour the Armed Forces Covenant and support the Armed Forces Community. We recognise the value Serving Personnel, both Regular and Reservists, Veterans and military families contribute to our business and our country.

Signed on behalf of:

The Allan Practice

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Name: DR ASIF HIRAN ! Name: Lauren Barber

Position: GP

Position: Deputy Practice Manager

Date: 19/6/20 , Date: 17/06/2020



## The Armed Forces Covenant

An Enduring Covenant Between

The People of the United Kingdom Her Majesty's Government

and -

All those who serve or have served in the Armed Forces of the Crown

#### And their Families

The first duty of Government is the defence of the realm. Our Armed Forces fulfil that responsibility on behalf of the Government, sacrificing some civilian freedoms, facing danger and, sometimes, suffering serious injury or death as a result of their duty.

Families also play a vital role in supporting the operational effectiveness of our Armed Forces. In return, the whole nation has a moral obligation to the members of the Naval Service, the Army and the Royal Air Force, together with their families. They deserve our respect and support, and fair treatment.

Those who serve in the Armed Forces, whether Regular or Reserve, those who have served in the past, and their families, should face no disadvantage compared to other citizens in the provision of public and commercial services. Special consideration is appropriate in some cases, especially for those who have given most such as the injured and the bereaved.

This obligation involves the whole of society: it includes voluntary and charitable bodies, private organisations, and the actions of individuals in supporting the Armed Forces. Recognising those who have performed military duty unites the country and demonstrates the value of their contribution. This has no greater expression than in upholding this Covenant.

## Section 1: Principles Of The Armed Forces Covenant

- 1.1 We The Allan Practice will endeavour in our business dealings to uphold the key principles of the Armed Forces Covenant, which are:
  - no member of the Armed Forces Community should face disadvantage in the provision of public and commercial services compared to any other citizen
  - in some circumstances special treatment may be appropriate especially for the injured or bereaved.

### Section 2: Demonstrating our Commitment

- 2.1 The Allan Practice recognises the value serving personnel, reservists, veterans and military families bring to our business. We will seek to uphold the principles of the Armed Forces Covenant, by:
  - promoting the fact that we are an armed forces-friendly organisation;
  - actively identifying patient who are military personnel and veterans;
  - keeping an up-to-date Veterans Register of patients including creating obvious alerts to obviously identify veterans to staff members;
  - providing veterans with 20 minute appointments;
  - working with military charities to ensure staff members are up-to-date with the latest support
    and guidelines as well as making sure that the information available to patients through our
    website is the most up-to-date and useful;
  - referring to military specialised departments when/where available;
  - training all staff members, both clinical and administrative, to identify and support military personnel and their families;
  - ensuring the Practice always has an appointed Military Lead and Admin Champion;
  - seeking to support the employment of veterans young and old and working with the Career
     Transition Partnership (CTP), in order to establish a tailored employment pathway for Service
     Leavers;

- striving to support the employment of Service spouses and partners;
- endeavouring to offer a degree of flexibility in granting leave for Service spouses and partners before, during and after a partner's deployment;
- seeking to support our employees who choose to be members of the Reserve forces, including by accommodating their training and deployment where possible;
- offering support to our local cadet units, either in our local community or in local schools,
   where possible;
- aiming to actively participate in Armed Forces Day;
- 2.2 We will publicise these commitments through our literature and on our website, setting out how we will seek to honour them and inviting feedback from the Service community and our patients on how we are doing. We will constantly review our conduct to ensure that we are meeting our commitments as effectively as possible and make changes when improvements are identified.