

Ref: FOI2020/03509

22 May 2020

Mr

Dear

Further to your letter of 6 March 2020 to the Ministry of Defence (MOD), seeking information regarding medal entitlement.

You requested the following information:

“Medal entitlement of 3908775 G J Lloyd, South Wales Borderers.”

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

I am writing further to my letter dated 3 April where I advised you that it had not been possible to conduct a search for the information you requested because these historical records are not held in an electronic format within the Ministry of Defence, and the paper records couldn't be accessed because of the restrictions in place due to COVID-19.

I am pleased to advise that the records have now been successfully located and all information in scope of your request is held. I can confirm that the medal entitlement for Mr G J Lloyd is as follows:

- Indian General Service Medal and Clasp North West Frontier
- 1939-1945 Star
- France & Germany Star
- Defence Medal
- War Medal
- Arctic Star

The Arctic Star has not been issued, as the next of kin has not submitted an application. However, there is an entitlement due to the late Mr Lloyd's service in the 2nd Battalion South Wales Borderers in Haarstad, Norway.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

Defence Business Services Secretariat