MARINE GUIDANCE NOTE



MGN XXX (M)

Emergency Information and arrangements for Passengers on Passenger Ships of Classes III, IV, V, VI AND VI(A)

Notice to all Owners, Operators, Builders, Masters, Officers and Ratings of Passenger Ships of Classes III to VI(A).

This notice replaces M.1386 and should be read with [replacement MGN for M.1409]

Summary

This MGN describes the Master's responsibilities in relation to emergency information, including emergency signs, information, notices, announcements and public address systems, and, and directs the reader to relevant legislation.

1. Introduction and application

- 1.1 Following the Formal Investigation into the loss of the Herald of Free Enterprise, Merchant Shipping Notice No. M.1316 was issued. That Notice drew attention to legislation dealing with the emergency information that must be provided for passengers and is applicable to passenger ships of Classes II, II(A) and III. It also gave guidance on how the legislation could be implemented. The Notice was intended primarily for passenger ships of Classes II and II(A) and although some of the recommendations were also considered to be appropriate for certain ships of Classes III to VI(A)¹ a need was identified for recommendations more relevant to smaller ships of these Classes. Notice M.1386 was issued to fill this need for the smaller ships of these latter Classes, and this MGN replaces M.1386, reflecting revisions to legislation since M.1386 was issued.
- 1.2 This MGN applies to domestic passenger vessels falling within Classes III to VI(A), which are not subject to:
 - 1.2.1 the Merchant Shipping ((Safety Code of UK Categorised Waters) Regulations 2010 (SI 2010/680) and MSN 1823(M), which has its own provisions on this subject matter; or
 - 1.2.2 the Merchant Shipping (High Speed Craft) Regulations 2004 or 1996 and the High Speed Craft Codes 1994 and 2000.



1.3 The content of passenger emergency instructions notices and announcements will depend on the size and type of ship concerned. For example, a Class III or IV ship which can carry 1000 passengers will need more information displayed and broadcast than a small Class VI(A) ship carrying 20 passengers. It may be found that, in the case of the former, the guidance given in **[replacement for M.1409]** is applicable in full whereas, in the case of the latter, a few words from the person in charge and a simple notice would suffice.

2. Statutory requirements

- 2.1 Statutory requirements relating to the provision of emergency information for passengers on ships of Classes III to IV(A) are as follows:
 - 2.1.1 Regulation 4 of the Merchant Shipping (Emergency Information for Passengers) Regulations 1990 (SI 1990/0660) requires that on ships of Classes III to VI(A) carrying more than 20 passengers be provided with a public address system. In ships of Classes IV to VI(A) carrying not more than 50 passengers in which the passengers have access to only one passenger compartment or space a portable loud hailer may be carried in lieu of providing a public address system.
 - 2.1.2 Regulations 5(8)(b) and (c) of the Merchant Shipping (Musters, Training and Decision Support Systems) Regulations 1999 (SI 1999/2722) require that on all ships of Class III, that (b) clear instructions to be followed in the event of an emergency be provided for every person on board, and (c) illustrations and instructions in English and in any other appropriate languages are posted in passenger cabins and conspicuously displayed at assembly or muster stations (as appropriate) and other passenger spaces to inform passengers of:
 - (i) their assembly or muster station (as appropriate);
 - (ii) the essential actions they must take in an emergency; and
 - (iii) the method of donning lifejackets.
 - 2.1.3 Regulation 9(4) of the Merchant Shipping (Musters, Training and Decision Support Systems) Regulations 1999 (SI 1999/2722) requires that on all ships of Class III where a muster of the passengers is not held on departure, the attention of the passengers be drawn to the emergency instructions required by Regulation 5(8)(b) and (c) referred to above.
 - 2.1.4 Regulation 5(2) of the Merchant Shipping (Emergency Information for Passengers) Regulations 1990 (SI 1990/0660) requires that on ships of Classes IV to VI(A) passengers shall be given emergency information at the commencement of each voyage and that emergency instructions notices be displayed in each passenger compartment.
 - 2.1.5 Regulation 6 of the Merchant Shipping (Emergency Information for Passengers) Regulations 1990 (SI 1990/0660) requires that on ships of Classes III to VI(A), other than open or partially decked ships of Classes V to VI(A), all doors used for exits to open decks and all emergency escapes be clearly marked to indicate their purpose.

3. Public address system

3.1 When a public address system or portable loud hailer is provided such means should be used to inform the passengers of the action they should take in the event of an emergency which could lead to the ship being abandoned. This information, detailed in section 6, should be given either prior to or immediately on leaving the berth. An example of such an announcement is given at Annex B to this Notice. In the case of ships of Classes IV, V and

VI which operate a waterbus or regular ferry service of short duration where compliance with regulation 5(2) of the MS (Emergency Information for Passengers) Regulations 1990 would result in very frequent broadcasting of the safety message, or where passengers are regular users of the service, other arrangements will be considered by the Department. For example, drawing attention on the public address system or by other means to safety notices displayed on the back of seats where all the passengers are seated, or to safety notices widely displayed in the passenger spaces where passengers are not seated.

- 3.2 The speakers in the public address system must be so located that broadcasts will be audible in all public spaces, including open decks, to which passengers have access.
- 3.3 A public address system should be powered from the main source of electrical power and from an alternative source of electrical power situated in a location remote from the main source.
- 3.4 Where a public address system is not provided the emergency information should be given by portable loud hailer.

4. Marking of exists and emergency escapes

- 4.1 All doors leading from passenger spaces to open decks and all emergency escapes must be clearly marked with a sign using the word "EXIT" or the words "EMERGENCY ESCAPE DOOR/WINDOW" as appropriate. These signs should be legible at all times by means of the main or emergency lighting. In ro/ro passenger ships of Classes III to VI(A) the signs should be legible under supplementary lighting conditions.
- 4.2 Where possible the sign should be located over the door, window or escape. Where a door is not readily visible from within the space it serves a further sign should be provided to indicate the direction of the door. Signs should not be on doors except in cases where a door is always closed when the ship is in service. Signs should be composed of white or light-coloured letters on a green background and on ships not provided with supplementary emergency lighting the signs should be made of a photoluminescent material.

5. Passenger emergency Instructions/ Notices

- 5.1 Passenger Emergency Instructions Notices must be displayed in each passenger compartment.
- 5.2 The number to be displayed will depend on the layout of the compartments and the service the ship is engaged in (see paragraph 3.1).
- 5.3 On some services it may also be appropriate to provide notices in terminals or waiting rooms. The information provided in a notice should include:
 - 5.3.1 the method used to inform passengers that an emergency has arisen;
 - 5.3.2 the action they will be required to take;
 - 5.3.3 how to use life-saving equipment; and
 - 5.3.4 how to don a lifejacket where lifejackets are carried'
- 5.4 Lifejacket donning information may be given separately and on ships with a small crew donning information should be provided in the form of posters located at the lifejacket stowage positions. Where lifejackets are stowed beneath the seats donning information should be provided on the backs of the seats. An example of a passenger emergency instructions notice is given in Annex A to this Notice.

6. Passenger emergency Instructions Announcement

- 6.1 An announcement should be made at the commencement of each voyage and should contain as a minimum:
 - 6.1.1 the method used to inform passengers that an emergency has occurred;
 - 6.1.2 the type of life-saving appliances onboard;
 - 6.1.3 the action to take in the event of an emergency;
 - 6.1.4 how to use the life-saving appliances.
- 6.2 Announcements should be made in a clear and simple manner bearing in mind that in some services a significant number of foreign tourists may be carried on occasions. Announcements should be brief compatible with the need to convey sufficient information to assist all concerned in the event of an emergency leading to abandonment. Consideration should be given as whether it would be helpful to make the announcements in any languages other than English, depending on the normal clientele. Announcements should be prefaced by a special signal followed by a request for everyone's attention. It should be ensured that no other announcement or music is allowed to be broadcast while the passenger emergency instructions announcement is being made.

7. Muster List and Emergency Instructions

- 7.1 Masters of ships of Class III are required, before the ship proceeds to sea, prepare a muster list complying with Regulation 5(3) to (7) of the Merchant Shipping (Musters, Training and Decision support Systems) Regulations 1999 (SI 1999/2722).
- 7.2 The Master must maintain the muster list for the duration of the voyage for which it was prepared, and revise it or replace it if any change takes place in the crew which necessitates an alteration in the muster list.
- 7.3 The muster list is vital for specifying arrangements for crew and passengers in an emergency, and each member of the crew's role in the safety of the ship and its passengers.

8. Drills and Musters

8.1 Drills and musters must be carried out in accordance with Regulations 8 to 11 of the Merchant Shipping (Musters, Training and Decision support Systems) Regulations 1999 (SI 1999/2722) if applicable to the Class if ship in question.

9. General

- 9.1 Operators of ships of Classes III to VI(A) should consider each of their ships individually and determine whether the guidance in this Notice or M.1409 is appropriate. They should also determine what information should be displayed and announced (see section 5 and 6). Guidance on this matter should be sought from a Maritime and Coastguard Agency (MCA) Surveyor to prepare for a ship is being surveyed for the issue of its passenger certificate.
- 9.2 In the case of passenger ships of Classes III to VI(A) the number of crew members is often small and it is important that this point is taken into account by operators of these ships when emergency procedures are being considered. In some cases this may involve active participation of some of the able bodied passengers under the direction of crew members, particularly at the abandon ship stage. The need for crew members to be readily recognisable in an emergency is important and consideration should be given to the provision of some distinguishing clothing, headwear, distinctive marking on lifejackets, loose covers worn over clothing or lifejackets, armbands, etc. Operators should also keep in mind the problems associated with disco and party cruises where an

- 9.3 consumption of alcohol may affect the ability of some of the passengers to help themselves in the event of an emergency occurring.
- 9.4 In-water support equipment, i.e. lifebuoys and buoyant apparatus, should be conspicuous and care taken that the primary function of buoyant apparatus is clearly apparent, i.e. that its use as lifesaving equipment is as apparent as, or more apparent than, than its use as seating. Where lifejackets are carried, lifejacket lockers should be conspicuously marked.

More Information

Ship Standards Branch
Maritime and Coastguard Agency
Bay 2/23
Spring Place
105 Commercial Road
Southampton
SO15 1EG

Tel: +44 (0) 203 81 72000 e-mail: dpv@mcga.gov.uk

Website Address: www.gov.uk/government/organisations/maritime-and-coastguard-agency

General Enquiries: infoline@mcga.gov.uk

File Ref: Insert MCA File Reference

Published: Printers to Insert Month Year

Please note that all addresses and

telephone numbers are correct at time of publishing

© Crown Copyright 2020

Safer Lives, Safer Ships, Cleaner Seas



¹ Passenger ships of Classes III to VI(A) are defined in the Merchant Shipping (Passenger Ship construction: Ships of Classes III to VI(A)) Regulations 1999 (SI 1999/2515).

EXAMPLE

EMERGENCY INSTRUCTIONS FOR PASSENGERS

Please Read and Take Careful Note of the Contents of This Notice

1. In the event of an emergency you will be informed over the public address system*/by means of a signal on the ship's whistle*/by sounding of the alarm bells*/by the person in charge*. The signal on the whistle and/or the alarm bells will be;

Seven or more short blasts followed by one prolonged blast.



Remain calm and follow instructions.

- 2. In the event of the ship having to be abandoned you will be instructed by the Master to leave the compartment in which you are located using the nearest accessible exit which is clearly marked.
- 3. Don a lifejacket.
- 4. Enter a liferaft or water.
- 5. When in the water hold one of the grablines on a life buoy/buoyant apparatus* Each lifebuoy can support two persons and each buoyant apparatus can support []† persons.



^{*} As Appropriate.

[†] Insert appropriate number.

EXAMPLE

EXAMPLE OF EMERGENCY INSTRUCTION BROADCAST

1. Special Signal

- 2. Ladies and gentlemen, please listen very carefully to the following safety announcement.
- 3. In the event of an emergency you will be informed by means of an announcement*/a signal consisting of seven or more short blasts followed by one prolonged blast on the ship's whistle and/or the alarm bells*/by a crew member*.
- 4. The vessel is equipped with buoyant apparatus and lifebuoys which can be manually launched or will float-free in the event of the vessel sinking.
- 5. In the event of an emergency requiring evacuation you will be instructed by the Master to don a lifejacket (but not inflate it), proceed to the nearest accessible exit and to enter a liferaft or the water. All exits are clearly marked.
- 6. When in the water take hold of one of the grablines on a lifebuoy or buoyant apparatus. Each lifebuoy will support two persons and each buoyant apparatus []* persons.
- 7. Thank you for your attention.



^{*} As appropriate.