



Ministry
of Defence



DE&S Secretariat (Land Equipment)

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Defence Equipment & Support
Maple 0a # 2043
MOD Abbey Wood
Bristol BS34 8JH



[REDACTED]
Via:
[REDACTED]

15 June 2020 Our Ref: FOI2020/06041

Dear [REDACTED],

Thank you for your email of 22 May 2020 requesting the following information:

Could you please supply a copy of Safety Notice (SNvE) no. 377 in relation to the fitting of non genuine parts on Land Rover Wolf vehicles. Reference to this notice has been made on vehicles you are disposing of via Brightwells Auctions but no explanation is given.

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence, and I can confirm that information in scope of your request is held.

The information you have requested can be found at Annex A, but some of the information falls entirely within the scope of the absolute exemption provided for at section 40 (Personal Data) of the FOIA and has been redacted.

Section 40(2) has been applied to some of the information in order to protect personal information as governed by the Data Protection Act 2018. Section 40 is an absolute exemption and there is therefore no requirement to consider the public interest in making a decision to withhold the information.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DES SEC Pol Sec Land Equipment

SNvE Template – Issuing

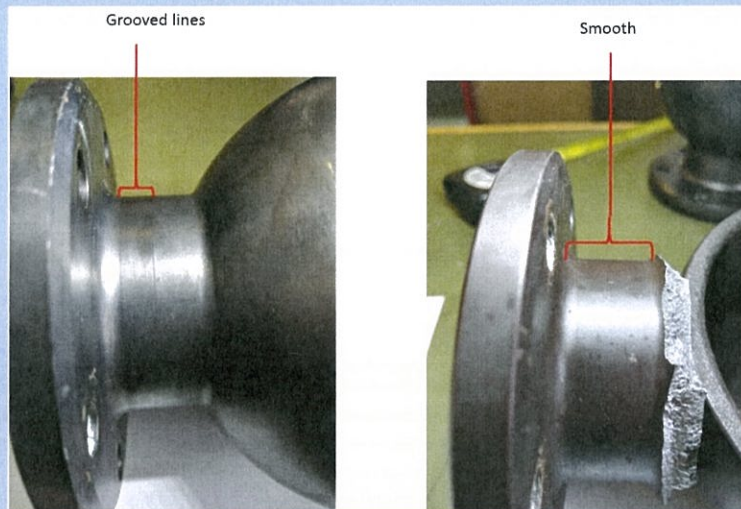
PLEASE NOTE: All 'LIVE' SNvE's are to be issued in **BLUE**. Rescinding of a SNvE is shown in **Red**.

ID Number:	00524					
To:	Fd Army	ARMY SP EQUIP	JAMES	DES	NAVY	AIR
	PJHQ	JFC	Please Select	Please Select	Please Select	Please Select
	Please Select	Please Select	Please Select	Please Select	Please Select	Please Select
Subject:	20190326-SNvE_00524_Land Rover all Var_Swivel housing failure-O					
Author:	SSgt [REDACTED]					
Validity	To be reviewed 01 May 2019 and rescinded no later than June 2019					
Subject:	Swivel Housing Failure Land Rover All Variants					
Affected Platform(s)	Land Rover All Variants Inc BFA					
Issue:	<p>This SNvE replaces the SNvE with subject "2019-SNvE_377_Land Rover all Var_Swivel housing failure-O" as it was issued without a correct ID number.</p> <p>Land Rover Swivel housing failure cross country driving.</p> <p>In the last month, two separate failures of the Land Rover swivel housing have occurred whilst traveling cross country at low speeds. The common failure mode in both instances was NSN 3130 99 729 4157 where a non-genuine Land Rover part has been fitted.</p> <p>The issue is in the identification and corrective action of these non-genuine parts, which can only be achieved by inspection. Given there are no warning signs indicating a potential failure and the associated safety risks, fleet checks are required for all vehicles. Figure 1 below illustrates the failure.</p>					
Immediate Action:	<p>All Land Rover platforms will be turned RED on JAMES via Batch Fault until completion of the check for the platform's demand and repair history has been completed, identifying any vehicle that has had a repair of the wheel station or axle requiring the part 3130 99 729 4157. If the part has been exchanged post 14/07/2014 then that vehicle is to remain RED on JAMES and an inspection of the Swivel housing must be conducted. Platform's whose history shows the part exchanged prior to this date or no repair on the axle or wheel station may be returned to Task Worthy status.</p> <p>On inspection, if the neck of the housing connecting the housing to the axle is clean and visible, identification of the genuine part can be made by the grooved lines (genuine part) illustrated in Figs 2. below. A smooth shoulder indicates a non-genuine part.</p> <p>If this is not feasible or if there is any doubt in determining the presence of the grooves, then there must be a full strip of the wheel station (approx. 2 to 4hours) to see if there is a serial number present. Serial numbers are etched onto the inner edge of the casting, thus indicating a genuine part. Wheel stations with no serial number are non-genuine parts.</p> <p>Where the parts are deemed to be non-genuine (smooth or no serial number) through inspection then a JCR must be submitted with the title (NON-GENUINE SWIVLE HOUSING SNvE CHECK).</p> <p>Any vehicles fitted with non-genuine parts are to remain red on JAMES until the part can be replaced.</p> <p>Any vehicles fitted with genuine parts may be returned to Task Worthy status.</p> <p>PLEASE NOTE: Whilst the investigation is conducted a stock ban will be issued ensuring no demand is satisfied until we can confirm the quality of the new parts. Users will be made aware of the demand release when stock is confirmed.</p>					
Longer term actions:	<p>The PT are to investigate with BABCOCK the procurement issue and ensure that only the authorised / approved supplier is used, users will only get Jaguar Land Rover (JLR) endorsed parts once the investigation is completed.</p> <p>Further investigation into quality will take place on the non JLR parts.</p>					

Additional Info:



Figs 1. The images above show typical failure mode.



Figs 2. The images above show the method of identification (grooved = genuine part).

JAMES Eqpt:

All identification of and failures of non-genuine Swivel Housings are to be recorded on JAMES and a JCR submitted titled NON-GENIUNE SWIVLE HOUSING SNvE CHECK. The platform is to remain RED on JAMES and a task raised with a demand for a new part placed. (Users are to be aware whilst this investigation in under way the item will remain on a stock ban and no demand will be satisfied).

DES/AHQ PoC:

SSgt [REDACTED]

Authorisation:

APPROVED BY (Senior/Chief Engineer): [REDACTED]

AUTHORISED BY (ARMY SP TECH SO2): [REDACTED]