

Our ref: 101156
Your ref:

Highways England
Second Floor
Woodlands
Manton Lane
Bedford MK41 7LW

Email:

Telephone:

16 June 2020

Dear

**Freedom of Information Request
M40 junctions 9 to 12 southbound**

Thank you for your email of 8 June 2020 requesting information we hold about the following incident references: 230263125, 430361216 and 430381926. We have now completed our search for the requested information.

The requested information is attached. Personal information has been redacted in reliance of [Section 40](#) of the Freedom of Information Act.

As previously explained in my response of 20 May 2020, following Carillion Plc going into administration in 2018, we no longer have access to their records.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:
<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone our Customer Contact Centre on 0300 123 5000; or email info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 101156 in any future communications.

Yours sincerely

Senior Business Coordinator
Operations (East)
Email: