

# Withdrawn

This publication is withdrawn.

The publication is no longer current.

# Department for Work and Pensions

## Work Choice Live Running Memo

**To:** Work Choice Providers

**From:** Chris Whitley

**Copy:** Head of Non-Work Programme Team  
Non-Work Programme Policy & Performance Team Leaders  
Work Choice Senior Performance Managers and Performance Managers  
Work Choice Account Managers  
Work Choice Policy Manager  
Work Choice Strategy Manager  
Remploy Sponsorship – Steady State Team  
DEA Policy Team

**Memo Serial Number:** LR23

**Date:** 25 November 2013

**Subject:** Update to Work Choice Provider Guidance

**Action:** For information and action

**Timing:** Immediate

### Background

The latest updates to Work Choice Provider Guidance are now available for perusal on the Supplying DWP – Provider Guidance website.

### Summary

For your convenience, here is an at-a-glance log of this iteration's changes and amendments:

| Section number | Title / Contents                                  | Amendment  |
|----------------|---|--|
| 2              | Referral – Sources and Procedures                 | Para 2.8 - typo corrected  |
| 5              | Module Two – Short to Medium Term In-Work Support | Added some additional guidance on the scenario when a participant may be reluctant to involve their employer in their in-work support or their development/progression strategy. |
| 15             | Performance and Management Information            | Added clarifications to the national Key Performance Indicators, defined certain terms for the avoidance of doubt.   |
| 16             | Financial Procedures                              | Added emphasis that EVTs should reflect Work Choice's "expected to last" Job Outcome   |

|          |   |  |
|----------|---|--|
|          |   | definition. Providers may wish to review para 16.55 and the wording on their EVTs.   |
| 19       | Work Choice Wage Incentives             | Added clarification - Work Choice Prime Providers are not able to claim the Work Choice Wage Incentive where they themselves are the employer.   |
| Annex 1  | PRaP                                    | Added improved, more detailed guidance on PRaP procedures for referrals post-July 2012<br><br>PRaP's standard End Reason descriptors are not useful for Work Choice MI and have been amended in a new table, added at para A1.29 |
| Annex 2  | Forms/E-forms Pertaining to Work Choice | Slight amendment to form WCSRO1 – added Universal Credit to dropdown list of benefits.   |
| Annex 4  | Compatibility with Other Provision      | Slight change to the description of the NEA programme - NEA participants can also be referred for a start-up loan to help them with business start-up costs.   |
| Annex 10 | Work Choice Prime Providers             | Updated Prime Providers' contact details   |

## Further Information Contact Details

If you have any queries, please contact your performance manager in the first instance.