

**Special Cases**

1. Most developer's will have taken the following items into account in their software. If a customer does find though that they cannot file online for one of these reasons, a claim for reasonable excuse should accompany the paper return.
  
2. Any paper return submitted must conform to the normal rules for paper returns even if it is a computer generated paper return e.g. it must hold a valid signature.
  
3. Where an HMRC recommended workaround causes an online return to be submitted with an entry that is not strictly correct, HMRC will not take action on that particular entry for that reason alone provided that the inaccuracy is in accordance with the workaround and purely to facilitate online filing.

Please note the changes list is on page 6 of the document

Unique ID	Box number	Issue	Workaround	Status
1	Documents etc required to be submitted with return	Where the return Guidance asks for documents to be sent with the return, you should submit the document as an attachment. The total file size of these attachments must not exceed 5MB before encoding. Where you do not provide an attachment facility in your product, or it would not be appropriate to send the information via the electronic attachment feature the return should be submitted electronically and any paper document sent to the relevant HMRC office no later than 1 month after the return is filed electronically.	For information	-

2	Repayment to nominee	<p>Where the return information is transmitted by the taxpayer or a Filing Only Agent and it contains a request for repayment to a nominee, the submission of the return via the Internet will be taken as the taxpayer's authority to repay the nominee.</p> <p>Where the return information is transmitted by a Filing Only Agent and it contains a request for repayment (over a certain level) to:</p> <ul style="list-style-type: none"> <li>• the taxpayer, by payable order, with a change of address for the taxpayer</li> <li>• a nominee</li> </ul> <p>the automatic creation of the repayment will be inhibited until further clerical action has been undertaken.</p>	For information	-
3	More than one accounting period	<p>Where there is more than one set of accounts for the basis period separate Trade pages should be completed for each set of accounts. However, only one set of Trade pages should be filed by the Internet. These pages should be completed with details for the latest accounting period and boxes 1.74 to 1.98, as appropriate should be completed to arrive at the taxable profit for the basis period.</p> <p>Additional Trade pages for any other accounting periods should be submitted by paper separately with a covering letter explaining that they form part of the return which has been submitted electronically and are for information purposes only. Boxes 1.74 to 1.98 should not be completed on these additional pages.</p>	For information	-

4	Limit restrictions on iterative boxes	If you attempt to submit more boxes (i.e. iterative) than is allowed by the schema (technical documentation) your return will fail when filed online, unless you follow the workaround.	<p>If, exceptionally, you have more items to include in a section than the schema (technical documentation) allows, amalgamate items as follows (but it is permissible for you to amalgamate as seems sensible):</p> <ul style="list-style-type: none"> <li>● Complete all but the final entry line as normal.</li> <li>● Amalgamate any remaining items together &amp; enter the total in the final entry line.</li> <li>● Note that in all cases if there is a total box it must show the total of all the entry lines including the amalgamated line(s).</li> <li>● Include an attachment with the return (or use additional space) to make a full return of those items amalgamated for convenience.</li> </ul>	-
5	Box 4.4 of SA904	Any sum entered in box 4.4 of the Foreign pages (SA904) that is attributable to foreign chargeable premiums should be taxed at the special trust rates. If the tax return relates to a trustee who is not taxable at the RAT or dividend trust rate, the tax calculation will not charge sufficient tax on the foreign chargeable element.	Enter the additional tax due on the foreign element in box 17.2 of the SA900 and include an explanation in the 'Additional information' box 21.9	-

## Exclusions

### Cases Excluded from Internet filing

1. Where a trust return cannot be filed online for a reason listed below, provided that a paper return is delivered on or before 31st January following the end of the tax year to which the return relates, HMRC will accept that the taxpayer had a reasonable excuse for failing to file a paper return by the normal 31st October deadline. A reasonable excuse claim should accompany the paper return.
  
2. Any paper return submitted must conform to the normal rules for paper returns even if it is a computer generated paper return e.g. it must hold a valid signature.
  
3. Where an HMRC recommended workaround causes an online return to be submitted with an entry that is not strictly correct, HMRC will not take action on that particular entry for that reason alone provided that the inaccuracy is in accordance with the workaround and purely to facilitate online filing.

Please note the changes list is on page 6 of the document

Unique ID	Box number	Issue	Workaround	Status
1	Early submission of Return	Where it is considered necessary to file a return before the end of the tax year ( eg before 6 April 2020 for a 2019-20 return).	For information	-
2	On-line Amendment window	Return amendments can be submitted up to 12 months after the statutory filing date. Where a return has been issued late and legitimately filed after 31st January the customer should have a further 12 month period to submit an amendment. However the system only allows on-line amendments to be submitted within 12 months of the on-line filing date of 31st January - amendments received before midnight on 31st January will be accepted.	Amendments made more than 12 months after the on-line filing date should be submitted on paper.	-

3	SA900 (page 2) Income and Capital Gains Step 1 cases with no tax liability	Trustees of bare or interest in possession trusts that have no tax liability, and are not due a refund, will have to enter zero in box 17.1. Personal representatives of deceased people who have no additional tax liability, and are not due a refund, for a period of administration will also have to enter zero in box 17.1. If the tax return software does not support the relevant entries in step 1 together with a zero entry in box 17.1 then the the return will either have to be filed on paper or the adjacent workaround used.	1) Trustee of a bare trust - tick box 8.15 - tick Q17 - insert '0' (zero) in Q17.1 - in white space at box 21.9 add 'bare trust' 2) Personal Representative of a deceased person for a period of administration - tick box 8.2 - tick Q17 - insert '0' (zero) in Q17.1 3) Trustee of an interest in possession trust - tick box 8.15 - tick Q17 - insert '0' (zero) in Q17.1	
4	Removed	Removed	Removed	
5	SA905 (Trust and Estate Capital Gains) boxes 5.17 and 5.17A (page TC3)	A trust customer wishing to claim Entrepreneurs Relief (ER) will enter their gains qualifying for ER at box 5.17 and those wishing to claim Investors relief (IR) will enter those qualifying gains at 5.17A, both of which are on the SA905, Trust and Estate Capital gains page. If they do not need to declare total gains from Residential property in the year before losses from page TC 1 in 5.1 and/or total gains from Other property, assets and gains in the year before losses from page TC 2 in 5.9, or the amounts declared in 5.1 + 5.9 are less than the ER and/or IR qualifying amount entered in 5.17 and/or 5.17A due to other qualifying gains (Non-Resident Capital Gains Tax for example) they will be faced with an error message : If the amount in 5.17 exceeds 5.1 + 5.9, then the validation warning message will appear – ‘If 5.17 is present it must not be greater than 5.1 + 5.9’; If the amount in 5.17A exceeds 5.1 + 5.9, then the validation warning message will appear – ‘If 5.17A is present it must not be greater than 5.1 + 5.9.’	In these circumstances a paper tax return may be filed in accordance with points 1 and 2 on page 1 above. This issue is identifiable when $5.17 > 5.1 + 5.9$ And/or $5.17A > 5.1 + 5.9$	A fix in planned for 2020/21

**Changes**

**2019/20 v2.0 - 05/06/2020**

Changes from v1.0

Changes in **BOLD**

Unique ID	Changes to Exclusions
ID5	New

**2019/20 v1.0 - 08/04/2020**

**Changes from v0.1 - 27/02/2020 - None**

**2019/20 v0.1 - 27/02/2020**

Changes from 2018/19 v1.0 - 18/03/2019

Unique ID (2019-20)	Changes to Exclusions
Document Title	Year updated.
ID1 Exclusions	Year updated. 2018-19 to 2019-20