

Withdrawn

This publication is withdrawn.
The publication is no longer current.

Work Choice Live Running Memo 63

To: Work Choice Providers

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Memo Serial No: LR 63

Date: 22/12/17

Subject: Missing Referrals

Action: To be aware

Timing: Immediate

Information

A very small number of missing referrals have been identified during the ongoing phased closure of Work Choice opportunities. Please accept this memo as notice ahead of a planned reopening of these opportunities on 16th January only.

This is a limited exercise and is expected to have minimal impact on BAU delivery. It must only be used for individuals where Work Choice was fully discussed and agreed prior to the opportunity closing. It cannot be used for any other cases. Not all CPAs and/or Providers will have missing referrals.

Action

If any of your CPAs have missing referrals your DWP Performance Manager will contact you to advise you on the specific cases concerned. On the specified date above; JCP will make the referrals for genuine missed cases.

Further information and contact details

If you have any queries about this Live Running Memo please consult your Performance Manager in the first instance.