



Cabinet Office

Procurement Policy Note – The Outsourcing Playbook V2.0

Action Note PPN 05/20 June 2020

Issue

1. [The Outsourcing Playbook](#) has been updated, and a series of new guidance notes have been developed to improve how the Government delivers public services. The Outsourcing Playbook sets out how departments should approach outsourcing projects and its application is assured through Cabinet Office controls. It outlines the Government's expectations in how contracting authorities and suppliers engage with each other.

Dissemination and Scope

2. The contents of this PPN apply to all Central Government Departments, their Executive Agencies and Non Departmental Public Bodies. Together these are referred to as 'In-scope Organisations'. The Outsourcing Playbook and associated guidance is considered good practice and can be applied across the wider public sector. Please circulate this PPN within your organisation, drawing it to the attention of those with a commercial and procurement role.

Timing

3. The provisions of this Procurement Policy Note should be applied with immediate effect.

Action

4. In-scope Organisations should take action to apply the principles, rules and guidelines set out in the [Outsourcing Playbook](#). This updated version builds on the previous version and improves how public bodies deliver public services with the private sector by:

- Reframing guidance on 'Make or Buy' as 'Delivery Model Assessments' to help determine when the public or private sector is best placed to deliver a public service;
- Providing additional guidance on the original eleven key policies to support implementation;
- Linking to commercial policy priorities, highlighting lessons learnt from best practice examples and the Government's approach to contract management.

Background

5. The Outsourcing Playbook was launched in February 2019 in response to the challenges raised following the collapse of Carillion in January 2018. This version 2.0 supercedes that document. Its application will improve how central government departments assess, procure and manage public services to deliver better outcomes and value for money for the public.

Contact

6. Enquiries about this PPN should be directed to the Helpdesk on info@crowcommercial.gov.uk.