



11 May 2020

Dear **M23 Junction 10 to 10a – Road inspection**

Thank you for your follow up request for information about the inspection records for the M23 between junctions 10 and 10a dated 22 April 2020. I am writing to confirm that we have now completed our search for the information you have requested.

I am sorry that you were not happy with our previous response and please accept our apologies. As stated in our original response of 14 April there were no new safety defects on the section of the M23 between junctions 10 and 10a.

There have been safety defects previously in relation to your areas of concern and these have been transparently shared with you in your previous correspondence.

I have included a summary of the Weekly Safety Inspections between 10 March and 28 April 2020 for the M23 between junctions 10 and 10a.

<b>10 March</b>	Multiple potholes on the southbound carriageway in lane 3 between junctions 10 and 10a. The repairs were carried out the same day under a rolling road block.
<b>17 March</b>	There was a further pothole at the same location and repairs were carried out on the same day.
<b>24 March</b>	No safety defects were recorded
<b>31 March</b>	The Inspector commented on the uneven carriageway, but this was not considered dangerous and no new potholes/defects were observed.
<b>07 April</b>	The Inspector stated that there was no deterioration, but he requested 'bumpy road signage' as additional mitigation.
<b>14 April</b>	The 'bumpy road signage' has been installed – there was no carriageway deterioration, therefore no safety defects were reported.
<b>21 April</b>	There was no deterioration and no safety defects recorded. The situation remained the same as on the previous Tuesday and the 'bumpy road' sign is still in place. The road does need resurfacing but it does not significantly alter driver behaviour.

<b>26 April</b>	The temporary repairs are holding.
<b>28 April</b>	No deterioration and no safety defects recorded – The Inspector provided additional information – <i>There has been no further deterioration of the road surface, even though there had been very heavy rainfall at that time.</i>

We are planning to resurface the section of the M23 between junctions 10 and 10a in this financial year, 2020/21, and until then we will continue to monitor this section of the M23.

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests.

Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>.

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number FOI 101048 in any future communications.

Yours sincerely

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