

Decision Makers Guide

Amended Chapters for June 2020 - Summary of changes

Volume 1: Decision making and appeals

Chapter 1: Principles of Decision Making and Evidence

The changes enhance the guidance on evidence by adding paragraphs on “Relationship breakdown” (01322) and “Contacting third parties” (01323) as well as making some consequential amendments.

Chapter 2: Claims

Incorporates DMG Memo 01/20 at paragraph 02004.

Please note that DMG volume amendment packages ('remove & insert pages') are no longer produced. This summary of changes document does, however, inform the user of the significant changes that have taken place in each **amended** chapter by volume. Page footers continue to show the volume, amendment number and date.