



Defence Awarding Organisation



EQA Centre Feedback Form

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The DAO was established in Apr 08 following a change in government policy. Defence is a powerful brand and civilian employers are increasingly recognising the quality and competence gained through defence training and experience. The Defence Awarding Organisation (DAO)'s vision is to be recognised by the defence community as the awarding organisation of choice.

We are always aiming to improve the quality of our services and welcome feedback to help us do this. If you have any suggestions for improvements to any of the services that DAO provides, and relating to your recent EQA visit, we would welcome your comments.

Visit Details	
Centre Name:	
Centre Head / POC:	
Date of Visit:	
EQA Name:	
Location of site(s) visited:	

Centre Feedback / Comment				
Consideration	Yes		No	
In relation to the EQA visit report provided by DAO, do you agree that the EQA report provides an accurate account of the visit?				
Please expand on your view as appropriate:				
Consideration	Very Helpful	Helpful	Not very Helpful	
How helpful did you find the EQA Report in identifying good elements as well as areas for further consideration?				
Consideration	Very Satisfied	Satisfied	Fairly Satisfied	Dissatisfied
How satisfied were you with your External Quality Assurer's planning prior to the visit?				

Please expand on your view as appropriate:				
Consideration	Very Satisfied	Satisfied	Fairly Satisfied	Dissatisfied
How satisfied are you that the EQA has met your needs for information, advice and support towards continuous improvement?				
Please expand on your view as appropriate:				
Consideration	Very Satisfied	Satisfied	Fairly Satisfied	Dissatisfied
How satisfied are you that the EQA showed an up to date knowledge of Awarding Organisation and Regulatory Body procedures and requirements?				
Please expand on your view as appropriate:				
Consideration	Very Satisfied	Satisfied	Fairly Satisfied	Dissatisfied
How satisfied were you with the EQA handover process (if your EQA has changed since your last visit/remote sample)?				
Please expand on your view as appropriate:				

Duration of visit (approx. hrs)	
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Any other Comments / Feedback

We thank you in anticipation for your comments. These comments are collected as part of Ofqual's General Conditions of Recognition (C2) and will be used to enhance our service to the Centre's as well as to the Regulated Framework of Qualifications.

If you would like to provide any additional comments not covered in this document, please contact the DAO Compliance Manager at:

Defence Awarding Organisation
Defence Academy of the UK
Room TF08
Trenchard
Shrivenham
SN6 8LA

Telephone: Civilian: (01793) 314188 Military: 96161 4188

Email external: enquiries.dao@da.mod.uk

Many thanks

Andy Mitchell
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