

27 May 2020

To whom it may concern,

As regional director for the CBI in the East of England I would like to add my support to Anglian Water's Statement of Case in relation to the CMA re-determination of their business plan.

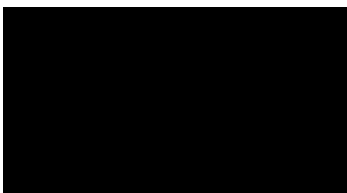
The CBI has been represented on Anglian's customer engagement forum throughout this last price review process and we have worked with the company and the other members of the CEF on the research from a wide range of customers in the region.

A few points we would like to make for the CMA to consider over the coming period in their deliberations.

- The East of England has particularly acute pressures around resilience and population growth impacting on already scarce water resources. This will be exacerbated further over the course of the next regulated period due to the housing and economic growth linked to Government's own ambitions for economic growth linked to the development of the Cambridge to Oxford arc.
- The National Infrastructure Commission's Water report points to the need for long-term and strategic investment in water related infrastructure with the risks of underinvestment in assets resulting in higher longer-term costs for customers.
  - This is particularly true of the East of England, the driest region containing some of the fastest growing towns of the UK.
- In Anglian Water's case the investment they propose comes with explicit customer support and is possible whilst still delivering a 1% real-term reduction in bills. Underfunding of Anglian Water support for housing growth is of concern in a region with a housing deficit, not in customers' medium-term interests and could stifle the recovery of the economy.
- Anglian's investment over the coming five-year period will add much needed headroom for resilience to drought and flooding in a region that is susceptible to both.

Please do not hesitate to get in touch if you would like any clarification on any of these points.

Yours sincerely



**Richard Tunnicliffe**  
Regional Director



The CBI is the UK's leading business organisation, speaking for some 190,000 businesses that together employ around a third of the private sector workforce. With offices across the UK as well as representation in Brussels, Washington, Beijing, and Delhi, the CBI communicates the British business voice around the world.

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