

Maritime & Coastguard Agency Survey & Inspection

News and updates on the changes in the way we work Spring 2019

Meet Tom Willacy:

Technical Manager Glasgow Marine Office



Hi, I am Tom Willacy, the Technical Manager at Glasgow Marine Office. I trained as a Naval Architect and I worked for

BAE Systems for 8 years, and later, as Principal Naval Architect in their Scotstoun Ship Yard in Glasgow.

In 2008 I started my career within the MCA as a Surveyor in the Glasgow Marine Office. I became Principal Surveyor in February 2017 and took over as Technical Manager in December 2018.

Whilst I have only been Technical Manager for a relatively short period of time, the first couple of months have been exciting including the

docking season for the 100 or so domestic passenger vessels as well as the steady stream of other Survey and Inspection work too!

The MCA continues to develop its ways of working and supporting digital systems which to aim to benefit the MCA and the customer. We are also actively recruiting for surveyors all over the country to ensure we have the resources in place to meet the demand; so, if you're reading this and interested in becoming an MCA surveyor our vacancies can be found at www.civilservicejobs.service.gov.uk.

I look forward to working with more of you throughout 2019, whether in my new role as Technical Manager, or simply when you are next in the Glasgow Marine Office!

What's Next...

Estates

From the 25th March we will be transferring operations from Norwich to Colchester Marine Office in Essex. This is the final change in the SITP Marine Office estate laydown, concluding the estates transition plan which was developed following public consultation in 2015 to maintain an efficient, comprehensive marine office network that meets the needs of customers and industry.

Refurbishment of Liverpool Marine Office, to carry out essential building maintenance works and to modernise the facilities, will start soon. The programme of work will run for nine weeks and as always, services will continue as normal during this time.

Belfast and Cardiff Marine Offices will also be undergoing refurbishment works to modernise the facilities, including exam rooms, later in

the year. Plans for these works are currently in development.

File scanning

As part of the move to modernise our working practices and following a pilot at Colchester Marine Office, a year-long project to digitise MCA's ship files begins in April. This will give our surveyors quicker access to information when working remotely and mitigates the risk of loss/ damage to valuable records which are currently kept on site.

All electronic files will be stored on secure MCA servers and in line with GDPR.

Next Newsletter

The next newsletter will be published in Summer 2019. If you would like to amend your contact details, add colleagues to the newsletter distribution list or leave general feedback, then please email us.

News from here

Katy Ware Director



'We are now 24 months into implementation and continue to make great progress. Spring 2019 is set to see us push forward with further development of our e-certification system, the conclusion of the first year of customer feedback surveys and the completion of rationalisation of our estates. This is alongside further recruitment, development of our staff and a range of other programme activities.'

Fraser Heasley Assistant Director North



'As mentioned by Katy we have a lot in the pipeline for Spring 2019. It is set to be a busy and exciting season for SITP. I look forward to watching the developments and moving forward with improving our services to you, our customers.'

Anthony Heslop Assistant Director South



'With the completion of the estates rationalisation this month I am eager to get the southern offices settled and providing our customers with the best and most efficient service we are able to provide. I look forward to the developments we have planned for Spring and cannot wait to see the programme progress further.'

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