

Maritime & Coastguard Agency Survey & Inspection

News and updates on the changes in the way we work Autumn 2019

Katy Ware

Director of Maritime Safety & Standards



In September the Maritime & Coastguard Agency was involved in various events across London International Shipping week (LISW). For me, the main focus was to share our vision for the UK Flag. To showcase this vision a video has been launched to demonstrate our ambitions to enhance how we deliver for our customers as well as maintaining our reputation for safety. This video can be found here - <https://www.youtube.com/watch?v=OCJ9-04bhuA>

The Survey & Inspection Transformation Programme has changed the foundations upon which the Maritime & Coastguard Agency carries out its survey and in-

spection operations. Although the programme comes to a close in March 2020, the full benefits of the change will continue to bear fruit as we introduce a new eCertification system and continue to recruit and train new surveyors giving you access to the MCA resources you need for your business.

The changes introduced by SITP, coupled with our vision for the future of the UK Flag, gives me confidence that we can deliver a world leading service that caters to all of our customers, offering a unique customer experience that will attract more tonnage to the UK Flag.

I look forward to these coming months as we work towards the close of the SITP Programme and the next steps we take to make the UK Flag even more competitive and attractive within the maritime industry worldwide.

Survey & Inspection Assistant Directors

Tony Heslop and Fraser Heasley



It has been two and a half years since we started the implementation phase of the Survey and Inspection Transformation Programme (SITP) and in March 2020 the programme will formally close and the SITP transformation team will disband. Although the programme will close, we, the Assistant Directors for Survey & Inspection, along with colleagues across the MCA, will continue to support Katy Ware to deliver the quality services that you, our customers expect.

In the meantime, we are continuing with Marine Office refurbishment works, modernising our office and exam room spaces. Liverpool works are currently underway with Belfast and Cardiff works taking place early in the new calendar year.

Also, in development is an eCertification platform that

will allow for the issue electronic certificates in line with IMO regulations; ultimately linked to this will be a customer portal, also covering other services such as ship registration, that will allow companies to access their certificates online and for oral exam candidates to book exam slots online.

Since the start of the SITP implementation phase we have attracted over 35 new recruits of the highest quality to the MCA, who will, once fully trained give us the resources we need to continue achieving our statutory obligations and meet the needs of our customers. Recruiting a high-quality cadre of surveyors will continue to be a focus beyond SITP to help future proof our reputation as one of the best Maritime Administrations in the world.



Meet Ian Blair Assistant Director Technical Governance



By way of introduction, I am Ian Blair, Assistant Director Governance (Technical).

Coming from a career at Sea serving in all ranks up to Master, I started with the MCA as a surveyor in Liverpool Marine Office. Since then I have been a Consultant Surveyor and a Technical Performance Manager (there was even a short spell with the Offshore Division of HSE).

Following the implementation of the SITP transformation programme I secured the role of Technical Manager at Plymouth Marine Office in the South

West. MCA has always been a challenge and I have met many interesting characters both internal and external along the way.

The role I now occupy, Assistant Director Governance (Technical), is a new role and is still developing. I am involved in various work streams including working on strategies to eliminate preventable deaths in the fishing industry, providing support to our customers as we work towards growing the flag, and being innovative and collaborating with our stakeholders. One of the important parts of my role both when I was Technical Manager and now as Assistant Director, is to provide leadership and support to all of our teams whilst we strive to achieve the agencies aims.

Estates

Liverpool:

The Liverpool Marine Office roofing and rendering works began Monday 14th October 2019 and the internal refurbishment works will commence Monday 21st October 2019. Information on how the MO will operate during this time can be found in the recently published MIN 603.

Belfast:

Belfast refurbishment tender activity is currently ongoing with the aim of starting works early in the new year. More information regarding this will be issued in the next newsletter.

Cardiff:

Specification works for Cardiff are under development with the aim of tender activity to begin before Christmas. More information on this will be published in the next newsletter.



What's next...

Moving to BAU

The Survey and Inspection Transformation Programme will be ending in March 2020 and any ongoing will transfer to the appropriate business as usual teams. The team have identified what aspects of the programme will continue, for example, surveyor recruitment and what this will look like after programme closure.

Once this information has been finalised we will be able to let you, our customers, know how this will look and where various customer service aspects will sit within the MCA.

The Next Newsletter...

... will be published in Winter 2020. If you would like to amend your contact details, add colleagues to the newsletter distribution list or leave general feedback, please email us.

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LinkedIn

All previous SITP Newsletters can be found on GOV.UK

(<https://www.gov.uk/government/publications/survey-and-inspection-newsletters>)