

Withdrawn

This publication is withdrawn.
The publication is no longer current.

Work Choice Live Running Memo

To: Work Choice Providers

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Date: 14 March 2016

Memo Serial No: WC LR 45

Subject: Work Choice Referral Procedure

Action: For Information and Action

Timing: Immediate

“Pre-PRaP Assessments”

It has come to our attention that in some CPAs one-to-one “Pre-PRaP Assessments” have been negotiated with individual JCP Districts. Pre-referral provider-assessment forms no part of the Work Choice programme or contract and should be discontinued.

A Gatekeeper Memo has been sent to JCP Districts clarifying this.

Good Practice

Work Choice has always encouraged informal tripartite conversation between the DEA (or Work Coach), the customer and the prospective provider, in order to clarify what services can be expected, manage any concerns, assist providers to prepare and to put necessary reasonable adjustments in place, e.g. by phone call, all-party case conference or verbal exchange. Additionally, Work Choice providers may be invited to deliver group information sessions to tell groups of prospective participants about the support they provide. This is set out in both Provider Guidance and JCP DEA/Work Coach Guidance. However, Guidance also states: “...the DEA will have made every reasonable effort to check that the programme is suitable and there are no reasons which will prevent the customer from participating in the programme. Therefore, normally, the DEA’s decision to refer will not be open to question.”

Providers are reminded that Work Choice Referral Procedure is covered in Section 2 of Provider Guidance and this guidance is unchanged.

Further Information / Contact Details

If you have any queries about this Live Running Memo please consult your Performance Manager or contact the Work Choice Policy Team via SPECIALIST.DISABILITYPROGRAMMEQUERIES@DWP.GSI.GOV.UK