

Our ref: 101080
Your ref:

Email:

Highways England
Second Floor
Woodlands
Manton Lane
Bedford MK41 7LW

Telephone:

4 May 2020

Dear

**Freedom of Information Request
M40 junctions 9 to 12 southbound**

Thank you for your email of 1 May 2020 requesting further detailed information about the accidents we informed you about in our earlier response of 31 March. We have now completed our search for the requested information.

The requested information can be found at Annex A attached.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:
<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone our Customer Contact Centre on 0300 123 5000; or email info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 101080 in any future communications.

Yours sincerely

Senior Business Coordinator
Operations (East)
Email: