



# UK Hydrographic Office

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Name: [REDACTED]  
Email address: [REDACTED]  
REF: FOI2020/02406

13 March 2020

Dear [REDACTED]

Thank you for your email of 18 February 2020 requesting the following information:

*“Here is an FOI Request from Support Revolution:*

*Are you running an Oracle or SAP ERP solution?  
If so, what version are they currently running on and which modules are you using?  
Are you planning to upgrade in the next 12-18 months?  
Do you have plans to move to a SAAS model?  
Do you have plans to migrate our current ERP to a cloud Solution?  
Do you run Oracle Databases?  
If so what versions, are you planning an upgrade in the next 12 – 18 months?  
Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?  
Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?  
What is the value of the SAP Support contract and when does it renew?  
What is the value of the Oracle support contract and when does it renew?  
Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?  
Do you currently work with any SAP or Oracle third party support providers?”*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that some of the information in scope of your request is held.

The information you have requested can be found below, at annex A.

Some of the information has been withheld under Section 31(1) the prevention or detection of crime. This information has been withheld as to release this information could highlight strengths and weaknesses in our IT systems which in turn, could make us more vulnerable to crime.

Some of the information has been withheld under Section 43 Commercial Interests. Section 43 is a qualified exemption and is subject to public interest testing which means the information requested can only be withheld if the public interest in doing so outweighs the public interest in disclosure. Section 43 has been applied because some of the information would prejudice

the commercial interests of UKHO if released. The public interest test concluded that while release of this information would promote openness and transparency, the balance of the public interest lay in withholding this information.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

UKHO Secretariat

Annex A:

- Are you running an Oracle or SAP ERP solution?  
[SAP ERP](#)
- If so, what version are they currently running on and which modules are you using?  
[Withheld under S31\(1\)](#)
- Are you planning to upgrade in the next 12-18 months?  
[No](#)
- Do you have plans to move to a SAAS model?  
[Under discussion](#)
- Do you have plans to migrate our current ERP to a cloud Solution?  
[Under discussion](#)
- Do you run Oracle Databases?  
[Yes](#)
- If so what versions, are you planning an upgrade in the next 12 – 18 months?  
[Withheld under S31\(1\)](#)
- Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?  
[Perpetual Licences](#)
- Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?  
[Perpetual Licences](#)
- What is the value of the SAP Support contract and when does it renew?  
[The value of the SAP is Withheld under S43](#)  
[The renewal falls in Q1 2021](#)
- What is the value of the Oracle support contract and when does it renew?  
[The value of the current three-year contract is c£251k and it expires in Q1 2021](#)
- Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?  
[Senior IT Buyer/Supplier & Contract Manager \(\[procurement@ukho.gov.uk\]\(mailto:procurement@ukho.gov.uk\)\)](#)
- Do you currently work with any SAP or Oracle third party support providers?  
[Yes \(for SAP\) No \(for Oracle\)](#)