



Ministry  
of Defence

Ministry of Defence  
D3, Building 405  
Corsham  
Wiltshire  
SN13 9NR  
United Kingdom

Ref: FOI2020/00506

E-mail: [ISS-SecretariatGpMbx@mod.gov.uk](mailto:ISS-SecretariatGpMbx@mod.gov.uk)

21 January 2020

Dear [REDACTED],

Thank you for your email of 14 January 2020 requesting the following information:

*“What are the various appointments under*

- 1) Director Service Delivery Information Systems and Services?*
- 2) Director Military Digitisation?*
- 3) Director, Defence as a Platform Portfolio*

*Which higher director or appointment do the following ISS personnel report to?*

- a) Head Portfolio Management Office*
- b) Director General Chief Digital and Information Officer*
- c) Deputy Director People Change*
- d) Head [of] Innovation Realisation*
- e) Head [of] New Style of IT and Integrated User Service*
- f) Chief Operating Officer Design*
- g) Head [of] Defence as a Platform*
- h) Head Operational Plans and Customer Service”*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence, and I can confirm that some information in scope of your request is held. Please see below details of your requested information.

*1) Director Service Delivery Information Systems and Services?*

This post is no longer in use within Defence Digital.

*2) Director Military Digitisation?*

Maj Gen Tom Copinger-Symes is appointed in this post.

*3) Director, Defence as a Platform Portfolio*

This post title is not recognised by the Ministry of Defence.

*Which higher director or appointment do the following ISS personnel report to?*

*a) Head Portfolio Management Office*

This post reports to Executive Director for Service Delivery Operations

*b) Director General Chief Digital and Information Officer*

This post title is not recognised by the Ministry of Defence.

*c) Deputy Director People Change*

This post title is not recognised by the Ministry of Defence.

*d) Head [of] Innovation Realisation*

This post is no longer in use within Defence Digital.

*e) Head [of] New Style of IT and Integrated User Service*

This post is no longer in use within Defence Digital.

*f) Chief Operating Officer Design*

This post title is not recognised by the Ministry of Defence.

*g) Head [of] Defence as a Platform*

This post is no longer in use within Defence Digital.

*h) Head Operational Plans and Customer Service”*

Defence Digital has a post title called Head Operational Planning and Customer Service. This post reports to Director Operations in Service Delivery Operations, Defence Digital.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.gov.uk](mailto:CIO-FOI-IR@mod.gov.uk)). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

Defence Digital Secretariat