Scott Schedule						
Disputed service cha	arges year er	nded 31 December				
2015						
Case reference BIR/OOFN/LIS/2018/0071		/LIS/2018/0071	Property - Alexandra House, Leicester LE1 1SQ			
Item	Cost	Applicant's Comments	Respondent	Respondent's Comments	Applicant's Comment's	Leave Blank for the Tribunal
General comments				abbreviations - AHMC = the 1st applicant, Peach = Peach Property Management Limited		
				references are to the new bundle of documents unless otherwise stated		
				AHMC has failed to comply with the lease		
				AHMC has failed to charge reasonable sums		
				AHMC has produced bogus documents, its credibility is questionned		
				The service charge accounts produced by AHMC are inadequate, as a minimum requirement they should identify the charges payable by the different groups of leaseholders, they are drawn up in a manner which is inconsistent from year to year and inconsistent with the budgets, the cost headings are inappropriate. Changes in accounting policies have not been disclosed nor explained. The accounts do not enable comparison of expenditure from one year to another or with the budget. no auditors or accountants report has been		
				supplied despite the budget providing for the cost of an audit The information supplied by AHMC is		
				unreliable.		
				No nominal ledger accounting records have been produced by AHMC, just some working papers and a selection of invoices, which may have been cancelled or amended. Credit notes have been omitted, accruals have not been reversed, prepayments have not been included. It appears that AHMC has been highly selective		
				when presenting information, meaningless documents have been produced whilst meaningful documents have been omitted Bank statements have not been produced,		
				there is little evidence of actual payments		

Leave Blank for the Tribunal	

	There are a large number of errors all of which	
	fall in AHMC's favour, statistically the likelihood	
	of that occuring by chance is negligible. With	
	the limited information available, it is highly	
	likely that we are looking at the tip of an	
	iceberg and there are many more errors which	
	we have been unable to identify. There appears	
	to be a lack of authorisation of service charge	
	expenditure and a failure to reconcile suppliers	
	accounts. The respondents ask AHMC to correct the errors so that the parties do not need to	
	take up the time of the Tribunal. AHMC is not	
	entitled to recover more than it has expended	
	nor amounts exceeding a reasonable sum.	
	AHMC has disregarded the previous Tribunal	
	decision, the Tribunal went to great length over	
	a period of 7 days to explain the areas of	
	overcharging to AHMC which has ignored those	
	comments and has continued to overcharge	
	AHMC refused to allow inspection of	
	documents on several occasions which would	
	have enabled the parties to narrow down the	
	issues for the Tribunal to consider	
	AHMC has failed to be transparent, it has failed	
	to disclose transactions with Roxylight Group	
	Companies and associated contractors and	
	persons	
	AHMC has failed to disclose all costs incurred	
	relating to the previous Tribunal case	
General comments	AHMC did not supply a copy of the accounts or	
regarding this year	the budget to some leaseholders	
only		
	 The budget for the year p521 is illegible	
	Mr A S Cook was a director of AHMC during the	
	year. At the time, he was an officer of Roxylight	
	Group companies. He was appointed by the	
	developer Saxon Urban (Two) Limited, which	
	was part of the Roxylight Group. Peach is also	
	part of the same Group. Other directors are	
	stated to have been appointed in April 2014	
	however Mr Cook had no authority to appoint	
	directors because the members voted to	
	remove him as a director in February 2014.	
	None of the directors have declared their	
	conflicts of interest to the	
	leaseholders/members, who have not elected	
	them.	 

sub total 0	870	consistent with previous years. AHMC has failed to produce any details, the lack of income indicates that monies are not being held correctly, we have estimated 1% based on the average reserve fund balance	These do not fall within the Tribunal's jurisdiction under section 27A of the Landlord and Tenant Act 1985 ("the 1985 Act").	jurisdiction of See above.
		AHMC has failed to produce any details, the lack of income indicates that monies are not being held correctly, we have estimated 1%	under section 27A of the Landlord and Tenant Act	,
Interest	870	AHMC has failed to produce any details, the lack of income indicates that monies are not	under section 27A of the Landlord and Tenant Act	,
Deposit account 0 interest				,
		accordance with the accounts for 2013. AHMC is stated to be a non profit making company therefore all income must be accounted for within the service charge accounts, which is		accordance wi service charge or receivable b Charge item no
Other income 0	900	no details have been supplied by AHMC, therefore we are unable to accept the charge, we have estimated income of £900 in	These do not fall within the Tribunal's jurisdiction under section 27A of the Landlord and Tenant Act 1985 ("the 1985 Act").	The Tribunal's under section 2 charge. Service
		Companies House issued a notice to strike off AHMC on 19 May 2015.		
		AHMC has failed to disclose details of the actual car park expenditure although it must possess that information otherwise it would be unable to disclose a deficit of £683 for the year on page 543. It is impossible for the respondents to reconstruct that figure from the limited information produced by AHMC. We have used our best endeavours to allocate the costs despite it not being our responsibility.		

I's jurisdiction is limited to making a determination on 27A of the 1985 Act as to liability to pay a service vice Charge means amounts payable by a tenant in with section 18(1). Under the terms of the Lease the ge is "Tenant's Share of Expenses". Income received e by the Management Company is neither a Service n nor an Expense and therefore falls outside the of the Tribunal.

Rates and water	868	320	The charge is unreasonable AHMC has failed to	Pursuant to clause 5 of the lease, the	£320
		520	correct the £633 charge which was cancelled	management company have covenanted to	There is a
			p1350, we have estimated an amount based on	observe and perform the obligations specified in	been corre
			the actual charge in 2017.	Schedule 8.	In addition
					water in ci
				Pursuant to paragraph 1 to Schedule 8, the	Clearly the
				applicant is obliged to provide the services set out	therefore
				in part 1 of Schedule 4. Paragraph 10 to Schedule	
				4 requires the applicant to pay all taxes, charges	
				and outgoings payable in respect of the building	
				communal areas or estate communal areas or	
				expenses which are not the responsibility of the	
				leaseholders. Accordingly, such costs are recoverable pursuant to paragraph 10 to part 1 of	
				Schedule 4 of the lease.	
				Further and/or alternatively, paragraph 3 to part	
				1 to Schedule 4 requires the management	
				company to keep the building communal areas	
				and estate communal areas clean and reasonably	
				lit.	
				The management company accounts for invoices	
				in the year in which those invoices are received.	
				This is the basis of the accounting method	
				adopted by the management company. The	
				management company does not apportion	
				invoices for rates and water across service charge years, even if the services span other service	
				charge years.	
				The charges relate to usage for the common	
				parts, and the supply is used by a number of	
				individuals and suppliers, including site staff, gardeners, cleaners, contractors etc.	
				The costs include standing charge and sewerage	
				charges.	
				Such costs are not unreasonable in the	
				circumstances. The supply is the supply.	
				The management company are unclear as to the	
				issues raised by the respondent.	

a cancellation of £633.49 at page 1350 which has not rrected

on service charge accounts for 2016 show rates and

n credit in the sum of £410 (page 562). there was a supply made during both 2015 and 2016. We re adopt Mr Barton's estimate.

Promisos insuranço	52165	16803	the working paper does not agree with the	Pursuant to clause 5 of the lease the	£16803
Premises insurance	53165	46803	the working paper does not agree with the accounts, it appears that the charge of £1546 has been duplicated in the accounts, the prepayments make no sense, a prepayment should reduce the expenditure not increase it, the information supplied is therefore unreliable. No details have been supplied regarding the charges of £400 and £12,313. Car parking costs should not appear under the cost heading premises insurance, £4417 has been transferred below.	Pursuant to clause 5 of the lease, the management company have covenanted to observe and perform the obligations specified in Schedule 8. Pursuant to paragraph 1 to Schedule 8, the applicant is obliged to provide the services set out in part 1 of Schedule 4. Paragraph 10 to Schedule 4 requires the applicant to pay all taxes, charges and outgoings payable in respect of the building communal areas or estate communal areas, which includes payment to the second applicant (as landlord) of the premiums paid by the second applicant in respect of the services set out in part 2 of the Schedule. Part 2 of the Schedule relates to buildings insurance, together with insurance of the estate communal areas. It is accepted by the management company that vehicle and lift insurance is placed by them, rather than being placed by the landlord (second applicant). The costs associated with the vehicle and lift insurance are split between the car park	<b>£46803</b> Premises i Lift insura [Valet insu transferre
			transferred below.	includes payment to the second applicant (as landlord) of the premiums paid by the second applicant in respect of the services set out in part 2 of the Schedule. Part 2 of the Schedule relates to buildings insurance, together with insurance of the estate communal areas.	
				vehicle and lift insurance is placed by them, rather than being placed by the landlord (second	

es insurance £45256.82 (agreed) Jrance £1546 (agreed) (page 1346) nsurance £4416.66 (agreed) (page 1355) has been rred to car park expenditure.]

Light and heat	16374	11076	AHMC entered into a QLTA in February 2014	Pursuant to clause 5 of the lease, the	£13626
			without following the consultation procedure.	management company have covenanted to	£343.73 disa
			Although charges have been made now at the	observe and perform the obligations specified in	Correct resid
			residential rate, no credit notes have been	Schedule 8.	have been al
			produced in respect of the previous		namely 2013
			overcharging. There is no document to support	Pursuant to paragraph 1 to Schedule 8, the	Total - £1603
			the charge of £343.73. The charge has been	applicant is obliged to provide the services set out	Estate (85%)
			amended to £13030 and 15% of that figure	in part 1 of Schedule 4. Paragraph 10 to Schedule	Car Parking (
			£1954 has been transferred to car parking	4 requires the applicant to pay all taxes, charges	
			charges leaving £11076 as estate charges.	and outgoings payable in respect of the building	QLTA as note
				communal areas or estate communal areas or	£100. Credit
				expenses which are not the responsibility of the	Apartment 5
				leaseholders. Accordingly, such costs are	
				recoverable pursuant to paragraph 10 to part 1 of	
				Schedule 4 of the lease.	
				The management company accepts that in 2013	
				the tariff was a business rather than residential	
				tariff. However, the management company	
				sought a refund which was received in later	
				service charge years. The refund will therefore	
				show in later accounts.	
				The management company have requested the	
				missing invoice from EON but have not been	
				provided with a copy. The invoice number is H114	
				BEEEFFC dated 05 April 2015. This is for Lis Supply	
				Alexandra House. Page 1412 shows the start of a	
				new invoice for this supply and a balance brought	
				forward of £15.84 on page 1413.	

isallowed.
sidential rate has been applied for this year. Credits a allowed by the Tribunal in years of overcharging 013 and 2014.
5030
%) = £13626
g (15%) = £2404

oted in 2014 – Respondent's contribution capped at dit £12 – Apartment 94, £4 - Apartment 65 and £1 – t 58.

Wages and social	87351	2	1567	Even though there are only 3 or 4 employees	Pursuant to clause 5 of the lease, the	£21516
security				per month the charge does not agree with the	management company has covenanted to	Page 1510 s
,				wages records, we have taken the lower of the	observe and perform the obligations specified in	Both sums a
				two and accept £86297. No details of the	Schedule 8.	than separa
				£1053.95 charge by Bristows has been supplied		Disallow £1
				therefore that is not accepted. AHMC has failed	Pursuant to paragraph 1 to Schedule 8, the	who or wha
				to allocate between car parking and estate	applicant is obliged to provide the services set out	Total - £860
				charges, therefore 75% of the adjusted total	in part 1 of Schedule 4.	Estate (25%
				£86297 has been transferred to car parking		Car Parking
				charges leaving £21567 estate costs.	Paragraph 7 to part 1 to Schedule 4 requires the	
					applicant to employ one or more car parking	
					attendants (either directly or by entering into a	
					contract with a firm of professional car park	
					attendants) to park one private motor car for the	
					owners of each flat which has the benefit of the	
					parking facility.	
					Further and/or alternatively, paragraph 9 to part	
					1 to Schedule 4 requires the applicant to provide	
					such staff as it considers necessary in connection	
					with the provision of other services.	

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0 shows wages £80469.53 and Employer NI £6647.70.
Its are shown for this year as a combined sum rather
arately in accounts for previous years.
£1053.95 as Management Company unable to explain
what is "Bristows" (page 1504).
36063
5%) = £21516
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ng (75%) = £64547

Telephone	2648	2317	AHMC has failed to allocate between parking and estate charges, 12.5% = £331 has been transferred to car parking, leaving £2317 estate charges	Pursuant to clause 5 of the lease, the management company have covenanted to observe and perform the obligations specified in Schedule 8.	<b>£2317</b> Total - £2648 Estate (87.5%) Car Parking (12
				Pursuant to paragraph 1 to Schedule 8, the applicant is obliged to provide the services set out in part 1 of Schedule 4. Paragraph 10 to Schedule 4 requires the applicant to pay all taxes, charges and outgoings payable in respect of the building communal areas or estate communal areas or expenses which are not the responsibility of the leaseholders. Accordingly, such costs are recoverable pursuant to paragraph 10 to part 1 of Schedule 4 of the lease.	
				Further and/or alternatively, paragraph 6 to part 1 to Schedule 4 requires the applicant to provide, operate, maintain and renew any appliances or systems which it considers necessary for the safety and security of the occupiers of Alexandra House.	
				Further and/or alternatively, paragraph 14 to part 1 to Schedule 4 requires the applicant to generally manage, administer and protect the amenities of the building communal areas and the estate communal areas.	
				The costs associated with the telephone are split between the car park and estate schedules.	
Post and stationery	418	18	The charges by Peach are unreasonable. VAT should not be applied to postage. No receipts from the post office have been produced.	See above. The post and stationery costs are incurred by Peach, and then re-charged to the management company. Given that Peach are VAT registered, the re-charge is subject to VAT.	<b>£351</b> See nominal le = £418. Page 1 leaseholder w use of electror
				The original invoice included at £400 was corrected on the same day, which can be shown on the ledger attached – page 1583a	
Travelling	1029	212	No details of £876.14 have been supplied. We have requested details of the costs of the previous Tribunal hearing but AHMC has failed to respond.	Documents attached to insert into bundle – pages 1585a – 1585 c.	<b>£212</b> Pages 1585a to Petty and Mr F items. These a Petty/Mr Reyr but are clearly We allow £212 Management

8 %) = £2317 (12.5%) = £331

l ledger at page 1583a. Total of pages 1581 and 1582 e 1583 suggests 340 stamps – approximately 2 per which the Tribunal finds reasonable despite greater ronic communication. VAT of £66.67 disallowed.

a to 1585c are company credit cards used by Mr Ir RF Reynolds for accommodation, meals and other e are all matters of account between Peach and Mr eynolds in relation to the performance of their duties rly not service charge items.

212 (agreed) for the costs of hiring a venue for nt Company AGM (see page 1666a)

Management fees	30085	4475	The management is woefully inadequate, Peach	Pursuant to clause 5 of the lease, the	£21480
0			failed to disclose its connection with the	management company has covenanted to	
			Roxylight Group, it has not complied with the	observe and perform the obligations specified in	
			RICS code of practice despite the lengthy	Schedule 8.	
			explanations by the previous Tribunal, the	Pursuant to paragraph 1 to Schedule 8, the	
			system of charging is incorrect, insurance was	applicant is obliged to provide the services set out	
			charged separately, it has failed to issue valid	in part 1 of Schedule 4.	
			invoices, multiple versions of invoices have	Paragraph 14 to part 1 to Schedule 4 requires the	
			been produced, Peach has been unable to	applicant to generally manage, administer and	
			explain adequately the expenditure included	protect the amenities of the building communal	
			within the service charge accounts, it has not	areas and estate communal areas and, for that	
			been transparent, it failed to allow inspection	purpose, employ managing agents.	
			of the supporting documents, it has failed to	The criticisms raised by the respondent are	
			produce valid year end certificates to	denied. It is denied that the management on the	
			leaseholders. It failed to follow the consultation	part of Peach has been inadequate. Any	
			procedure, unreasonable administration	connection, or otherwise, with the Roxylight	
			charges have been applied. Peach has failed to	Group is irrelevant: the management company is	
			disclose details of all income and benefits it has	a lessee owned and controlled management	
			received arising from the management. Peach	company and has chosen to employ the services	
			breached the data protection act by disclosing	of Peach as its managing agent. The directors of	
			(incorrect) personal information in the accounts	the management company are lessees and, as a	
			p532. Peach has no authority for charging in	board of directors, have resolved to appoint	
			advance, it has failed to repay the monies	Peach as their agent.	
			which the previous Tribunal found it had	It is disputed that the system of charging has been	
			overcharged. The charge is unreasonable, a	incorrect. Whilst there have been occasions in	
			nominal sum of £25 per unit is proposed. Peach	which insurance is shown as a separate charge,	
			has now resigned, not before time, the	this practice is not uncommon within the	
			members/leaseholders of AHMC voted to	industry.	
			remove it in 2014.	It is disputed that there has been a failure to allow	
				inspection of supporting documents. The	
				respondent has sought to exercise his rights under sections 21 and 22 of the 1985 Act. Most	
				recently, the respondent failed to attend his appointment with Peach.	
				It is disputed that the 2015 accounts disclosed a	
				list of debtors. Document 532 which the	
				Respondent refers to is in relation to 2013.	
				It is accepted that Peach issue an invoice in	
				advance of their services which is then paid	
				monthly in arrears.	
				It is also accepted that Peach have no reside as	
				managing agent. Ray Petty, Estate Manager,	
				retires at the end of July 2019. Given Mr Petty's	
				involvement and experience with the building,	
				coupled with his impending retirement, Peach has	
				given notice to the management company of their	
				intention to resign.	
					1

Repairs and renewals	14518	7745	Monies received have not been accounted for, works to flats is not service charge expenditure p1598, p1605, p1616, charges by Peach are unreasonable p1608, p1621, p1622, p1623	Pursuant to clause 5 of the lease, the applicant has covenanted to observe the obligations specified in Schedule 8. Pursuant to paragraph 1 to Schedule 8, the applicant is obliged to provide the services set out in part 1 of Schedule 4. Paragraph 1 to part 1 to Schedule 4 requires the applicant to keep the structural and external parts of the building, the building communal areas and the communal service media serving the building or estate in good and substantial repair and condition, renewing wherever necessary. Further and/or alternatively paragraph 2 to part 1 to Schedule 4 requires the applicant to (whenever reasonably necessary) paint, decorate or otherwise treat: 1. the outside of the building; 2. the building communal areas; 3. the estate communal areas. Further and/or alternatively, paragraph 3 to part 1 to Schedule 4 requires the applicant to keep the building communal areas and estate communal areas clean and reasonably lit.	<b>£12205</b> Pages 1598 claim and e Pages 1608 £320) and to £150 pe
				Further and/or alternatively, paragraph 3 to part 1 to Schedule 4 requires the applicant to keep the building communal areas and estate communal areas clean and reasonably lit. The management company are unclear as to the issues raised by the respondent, and simply put do not understand the point the respondent is making here or the respondent's challenge.	
Lift maintenance				The costs incurred at page 1608, 1621 and 1623 are within market norms. The management company make every effort to make a claim against the buildings Insurance Policy for any internal repairs due to leaks etc., however, if the repair cost is lower than the Insurance Excess then the repairs are undertaken at the expense of the service charge.	

98 (leak), 1605 (water damage) and 1616/7 (insurance d excess) allowed – See under "Excess" in Decision. 08 (labour £3500), 1621 (labour £750) 1622 (labour d 1623 (labour £250) – labour rate reduced from £250 per day. Disallow £1928 plus VAT = £2313.

Household and cleaning	12913	12307	the working paper does not agree with accounts, the information supplied by AHMC is therefore unreliable, the charges by Peach are unreasonable and they have been reduced in accordance with the last Tribunal decision	<ul> <li>Pursuant to clause 5 of the lease, the applicant has covenanted to observe and perform the obligations specified in Schedule 8.</li> <li>Pursuant to paragraph 1 to Schedule 8, the applicant is obliged to provide the services specified in part 1 of Schedule 4.</li> <li>Pursuant to paragraph 3 to part 1 to Schedule 4, the applicant is obliged to keep the building communal areas and estate communal areas clean and reasonably lit.</li> <li>Further and/or alternatively, pursuant to paragraph 4 to part 1 to Schedule 4, the applicant is obliged to keep the external surfaces of the windows for each apartment, together with the external and internal services of the windows in the communal areas clean.</li> <li>Further and/or alternatively, pursuant to paragraph 9, the applicant is obliged to provide such staff as it considers necessary in connection with the provision of services in this schedule.</li> <li>Further and/or alternatively, pursuant to paragraph 14 to part 1 to Schedule 4, the applicant is obliged to generally manage, administer and protect the amenities of the building communal areas and estate communal areas.</li> </ul>	<b>£12513</b> Reduce car parto £600.
	704	704		are within market norms.	6704
Water testing	784 403	784 403			£784
Pump station					£403
Fire alarm Lighting maintenance and bulbs	7561	7561	included under repairs and renewals	As above.	£7561 No separate h
Sundry expenses	388	0	no details supplied	Document attached to insert into bundle at page 1666a	Disallowed Hotel expense travelling abo client" at pag disallowed
Dry riser maintenance	768	768			£768
Emergency lighting inspection	600	600			£600

# park sweeping at pages 1649 and 1650 from £1000

## heading in accounts

nses for hire of venue for AGM of £212 allowed under bove. No details of "amounts re-classified as per age 1666a have been provided and is therefore

Fire risk assessment	2920	1920	It is unnecessary to arrange a fire risk assessment each year and the charge by Peach is unreasonable	As above. The management company considered it appropriate and reasonable to undertake a fire risk assessment (FRA) in 2015, notwithstanding that an FRA has been undertaken in previous years. Matters of health and safety are paramount. The costs associated with the FRA is not unreasonable and is within market norms.	<b>£1920</b> FRA disallowe
Accountancy	1500	260	The service provided by the accountant and the cost remain unreasonable despite the comments made by the previous Tribunal, the service charge accounts are inadequate as described above, changes of accounting policies have not been disclosed, the accounts do not comply with Tech 03/11 . No auditors or accountants report has been issued to leaseholders. We propose £260 based on the charges of another accountant's charges to a management company for providing a full service at a similar size block of apartments.	<ul> <li>Pursuant to clause 5 of the lease, the applicants have covenanted to observe and perform the obligations specified in Schedule 8.</li> <li>Pursuant to paragraph 1 to Schedule 8, the applicant is obliged to provide the services set out in part 1 to Schedule 4.</li> <li>Pursuant to paragraph 14 to part 1 to Schedule 4, the applicant is required to generally manage and administer the estate, and for that purpose employ solicitors, accountants, auditors and/or other professional advisers.</li> <li>Further and/or alternatively, paragraph 16 to part 1 to Schedule 4 requires the applicant to comply with all statutory obligations relating to the management company.</li> <li>Pursuant to the terms of the lease, the management company is required to undertake an audit.</li> <li>The audit fees are within market norms.</li> </ul>	£2000 (invoice from

wed (pages 1673 and 1674).

om David Simon at page 1678 if for £2000 not £1500)

Legal and professional fees	-1902	We have asked AHMC to supply details of the costs relating to the previous Tribunal but we have not received a reply. It was irresponsible of AHMC if it were taking legal action against leaseholders at a time when it was found to be overcharging and its demands were invalid, it should have put its house in order first. AHMC informed leaseholders that it would not charge legal fees as service charge expenditure. Advice given to individuals and charges where no details have been supplied cannot be accepted.	Pursuant to clause 5 of the lease, the applicants have covenanted to observe and perform the obligations specified in Schedule 8. Pursuant to paragraph 1 to Schedule 8, the applicant is obliged to provide the services set out in part 1 to Schedule 4. Pursuant to paragraph 14 to part 1 to Schedule 4, the applicant is required to generally manage and administer the estate, and for that purpose employ solicitors, accountants, auditors and/or other professional advisers. Further and/or alternatively, paragraph 16 to part 1 to Schedule 4 requires the applicant to comply with all statutory obligations relating to the management company.	<b>£2748</b> Invoices at page narratives that against Mr Bart fees of counsel dispensation ar 2015. We know from hearings in Dec service charge also know that counsel as to he Miss Zanelli sub bills from PDC I referred to the submission and both to service In 2014 we strip was charged to contractual cos proceedings. In 2015 we strip proceedings. M administration applicants and The balance of service charge I Barton. Accordi 94) and £4 (Apa
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pages 1682- 1687 (total £13756.94) contain that relate variously to service charge arrears claimed Barton in the County Court and First Tier Tribunal, nsel (Mr Brynmor Adams), s20B advice, payability, on and counsel's fees for the hearing 7<sup>th</sup> to 10<sup>th</sup> April

rom the evidence of Mr Cook that the Tribunal December 2014 and April 2015 related to both rge proceedings and appointment of manager. We that the Management Company took advice from to how to deal with the costs of those proceedings. i submits with some force that the narratives on the DC Legal are infelicitous in that they should also have the AOM proceedings. The Tribunal accepts that and finds that the invoices totalling £13756.94 relate vice charge and AOM proceedings.

stripped out £10,000 which we were told by Mr Cook d to Mr Barton and the other respondents as I costs in relation to the 2014/15 service charge

strip out £13,000 as relating to the AOM s. Mr Cook's evidence was that sum was to be an tion charge against Mr Barton and the other AOM and not to be charged to the service charge account. e of those two invoices (£756.94) is payable by the rge but not, on the evidence of Mr Cook, by Mr cordingly, we credit Mr Barton with £5 (Apartment (Apartment 117).

on LLP invoice in the sum of £312 (page 1688) is an operly chargeable to the service charge account in Management Company AGM and resolution

Bank charges	199	0	The charges are unreasonable	<ul> <li>Pursuant to clause 5 of the lease, the applicant has covenanted to observe and perform the obligations specified in Schedule 8.</li> <li>Pursuant to paragraph 1 to Schedule 8, the applicant is obliged to provide the services set out in part 1 to Schedule 4.</li> <li>Paragraph 13 to Schedule 4 entitles the applicant to borrow money to enable it to meet its obligations under that schedule.</li> <li>The management company operate two accounts: general maintenance fund and reserve account (also referred to as maintenance levy fund).</li> </ul>	<b>£199</b> See previous
Transfer to reserve fund	21700		AHMC is not operating the reserve fund correctly, it has failed to make adjustments in accordance with the previous Tribunal decision, it is therefore carrying forward the incorrect balance, it has failed to supply details of a separate bank account, it has failed to disclose details of expenditure which has been deducted from the reserve fund, it has failed to justify the contributions as requested, the respondents are unable to accept the charge until the fund is operated correctly.	The bank charges relate to those accounts and are based on general usage. This is standard practice. The charges are within market norm. Pursuant to clause 3.1.2, each leaseholder has covenanted to observe and perform the tenant's obligations specified in parts 1 and 2 of Schedule 6. Paragraph 2 to part 1 to Schedule 6 requires each leaseholder to pay their share of the expenses to the applicant calculated and payable as specified in part 1 of Schedule 5. Part 2 to Schedule 5 entitled the applicant to invest such payments on deposit. Further and/or alternatively, paragraph 2 to part 2 to Schedule 5 entitles the applicant, at its discretion, to place or invest such sums as a reserve. Reserve is defined in the recitals (at clause 1.1.18) as being anticipated future expenditure which the applicant decides it would be prudent to collect on account of its obligations in the lease. The respondent does not appear to be challenging the management company's ability to collect a reserve fund, nor does the respondent appear to be challenging the reasonableness of the funds collected. These are the only two matters within the Tribunal's jurisdiction under section 27A and 19 of the 1985 Act.	£21700

us years

Transfer to maintenance levy fund	914	0	not permitted by the lease	As above.	<b>£914</b> The Managem Tenant's next (paragraph 3.5
sub total	286098	130478			
					<b>Total £184184</b> Apartment 53 Apartment 58 Apartment 60 Apartment 65 Apartment 94 Apartment 11
					Electricity - £2 Staff Wages - Social Security Insurance - £4 Telephone - £
					<b>Total £71699</b> 1.25% payable
					Apartment 53 Apartment 58 Apartment 60 Apartment 65 Apartment 94 Apartment 11

# ement Company is to credit the excess to the xt payment of the Tenant's Share of Expenses 3.5.2.2 of Schedule 5 Part 1).

#### ESTATE EXPENDITURE

# 84

- 53 £828 58 - £959 -£1= £958 50 - £822
- 65 £998-£4 =£994 94 - £1106 -£12 -£5 = £1089
- 117 £909-£4 = £905

## CAR PARK EXPENDITURE

- £2404
- £64547
- ity [included within wages]
- £4417
- £331

#### 9

- ble by Apartments 58, 65 and 94 = £896 TENANT'S SHARE OF THE EXPENSES
- 53 £828 58 - £1854
- 60 £822 65 - £1890
- 94 £1985
- 117 £905