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REF: FOI2020/00038

30 January 2020

Dear [REDACTED]

Thank you for your email of 02 January 2020 requesting the following information:

“Total number spam/malicious emails blocked by your organisation over the last 2 calendar years (2019 and 2018) broken down by year.

Please could you also provide a category for the malicious emails e.g. 2,300 phishing emails, 5,000 spam/junk emails, 3,400 anti-virus blocks.”

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that information in scope of your request is held.

The information you have requested can be found below:

UKHO do not keep this full data set. We do however hold the data for December 2019 when UKHO blocked 141,666 emails. We are unable to provide a category for the malicious emails as we do not hold this data.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,
UKHO Secretariat