



# Ministry of Defence

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18 December 2019

Ref. FOI2019/13058

Dear [REDACTED],

Thank you for your email of 20 November 2019 requesting the following information:

*"I'm writing to you to request the following information under the terms of the Freedom of Information Act:*

- a. *The total amount of money spent on catering, cleaning, security and maintenance staff not directly employed by your department but contracted to provide services through an agency, and would be considered outsourced workers, in each of the following financial years: 2014/2015, 2015/2016, 2016/2017, 2017/2018, 2018/2019, broken down by 12-month period.*
- b. *A breakdown by ethnicity of the total number of outsourced staff in each of the above mentioned areas.*
- c. *The names of the companies which provide said services.*
- d. *The year in which each of the above services were outsourced."*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD) and I can confirm that some information in scope of your request is held.

I can confirm that there is no information held with regard to questions A-C of your FOI request.

The information you have requested at question D, can be found below:

- Hestia South Region 2017,
- Hestia South East Region 2017,
- Hestia Scotland & Northern Ireland Region 2017
- Hestia North Region 2018
- Hestia Wales and West Midlands Region 2018
- Hestia East Region 2018
- Hestia South West Region 2018.

Under Section 16 of the Act (Advice and Assistance) you may wish to note that with relation to question A of your request the MOD does not have contracted out security services.

You may also find it helpful to know that with relation to questions A-C of your request, the MOD holds a contract with Aramark Defence Services, ESS (Compass Group UK) and Sodexo for catering, cleaning, and maintenance staff who are not directly employed by the MOD.

You may wish to note that the MOD does not deal directly with subcontractors, suppliers and consultants. Aramark Defence Services, ESS (Compass Group UK) and Sodexo may hold details of the information you have requested at questions A-C, should you contact them directly.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.gov.uk](mailto:CIO-FOI-IR@mod.gov.uk)). Please note that any request for an internal review should be made in writing within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DIO Secretariat