## Stakeholders,

## The Impacts of Covid-19 – OPRED Working Practices

Although the health and well-being of our staff and stakeholders remains our highest priority at this time, we aim to continue to deliver our regulatory functions as far as possible by changing our working practices.

In line with government advice, from Thursday 19 March 2020, all OPRED staff moved to remote working, which our IT systems and equipment allow for. During this time, the OPRED general enquiries phone number will not be operational; however, the emergency line will continue to be manned. All general enquiries should be sent to the Business Support Team (BST), using the following email address: <a href="mailto:BST@beis.gov.uk">BST@beis.gov.uk</a>. Where enquiries are sent directly to Environmental Managers or Offshore Environmental Inspectors, please copy in BST to the emails. This will help us to manage your queries effectively.

Thank you in advance for your patience and cooperation.

**Business Support Team**