

## **Judicial Pensions Board Administration Committee**

### **Key issues discussed at the meeting held on 27 February 2020**

#### **Administration**

The Committee were updated by the Ministry of Justice's (MoJ) Deputy Head of Judicial Pay and Pensions (JP&P) on the O'Brien, Miller and McCloud litigation projects and the collaborative work of the Judicial Claims Team (JCT) and the Government Actuary Department (GAD).

The Committee were informed of recruitment and training undertaken within the administration team. The Committee challenged XPS on the current backlog of casework and in particular the number of outstanding priority queries. The Committee requested an updated plan to address the backlog (including timelines), to be agreed between MoJ and XPS.

#### **Complaints**

The Committee heard about XPS's informal complaints handling process, from identification and assessment to the resolution stage, including the systems in place for tracking the status of cases and quality control.

#### **Judicial Pension Scheme - Data**

The Committee reviewed initial conditional data reports on each of the Judicial Pension Schemes and requested a paper for the next Board meeting.

JP&P briefed the Committee on progress in investigating Fee Paid Judicial Pension Scheme data queries and the recruitment and training of new team members.

Date of next meeting: 20<sup>th</sup> May 2020