

Date: 03/05/2019  
Our Ref: RFI2679  
Your Ref: FOI Request – Registered Providers of Social Housing  
Tel: 0300 1234 500  
Email: [foi@homesengland.gov.uk](mailto:foi@homesengland.gov.uk)



Homes  
England

██████████  
By Email Only

Windsor House  
Homes England – 6<sup>th</sup> Floor  
50 Victoria Street  
London  
SW1H 0TL

Dear ██████████,

**RE: Request for Information – RFI2679**

Thank you for your recent email, which was processed under the Freedom of Information Act 2000 (FOIA). For clarification, you requested the following information:

- 1. In the last 5 years (from the date of this request), how many organisations have applied to become a Registered Provider (RP) of Social Housing?*
- 2. How many of those applications were subsequently successful?*
- 3. What was the shortest, longest & average period of time for those successful applications to be approved?*
- 4. How many of those applications were rejected?*
- 5. What were the top three reasons for applications being rejected?*
- 6. How many of those applications were abandoned / discontinued by the applicants?*
- 7. If known, what were the top three reasons for applications being abandoned / discontin[ued]*

**Response**

I am able to confirm that Homes England does not hold the information detailed in your request. This is because there is no legal or business reason for Homes England to do so.

In order to conclude that the information is not held, we have searched with our Housing Programmes team who would have the requested information if held.

The FOIA does not oblige a public authority to create information to answer a request if the requested information is not held. The duty under section 1(1) is only to provide the recorded information held.

The full text of section 1 in the legislation can be found here:

<https://www.legislation.gov.uk/ukpga/2000/36/section/1>

**Advice and Assistance**

We have a duty to provide advice and assistance in accordance with Section 16 of the FOIA. To comply with this duty we are able to confirm that as of 1 October 2018 we are a separate entity to the Regulator of Social Housing. We suggest that you contact them in relation to this Request for Information. Their details are as follows:

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Referrals and Regulatory Enquiries team - FOI request  
1st Floor – Lateral  
8 City Walk  
Leeds  
LS11 9AT

Or by email to: [enquiries@rsh.gov.uk](mailto:enquiries@rsh.gov.uk)

### **Right to Appeal**

If you are not happy with the information that has been provided or the way in which your request has been handled you may request an internal review by writing to;

The Information Access Team  
Homes England – 6<sup>th</sup> Floor  
Windsor House  
50 Victoria Street  
London  
SW1H 0TL

Or by email to [foi@homesengland.gov.uk](mailto:foi@homesengland.gov.uk)

You may also complain to the Information Commissioner however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

**Information Access Team**  
For Homes England