

Date: 03/05/2019  
Our Ref: RFI2670  
Your Ref: FOI Request – ICT plans and strategy  
Tel: 0300 1234 500  
Email: [foi@homesengland.gov.uk](mailto:foi@homesengland.gov.uk)



Homes  
England

██████████  
By Email Only

Windsor House  
Homes England – 6<sup>th</sup> Floor  
50 Victoria Street  
London  
SW1H 0TL

Dear ██████████,

**RE: Request for Information – RFI2670**

Thank you for your recent email, which was processed under the Freedom of Information Act 2000 (FOIA). For clarification, you requested the following information:

*I wish to submit a request for some of the organisation's information around the internal plans and strategy documents around ICT.*

*The ICT documents I require is the 2019 – Onwards. If any of the documents is for example 2017-2020 please make sure that this is the 2019 version of the document. Or the most recent update.*

*I wish to obtain the following documents:*

- 1. ICT/IM&T/IS Strategy- The IT department strategy or plans, highlights their current and future objectives.*
- 2. ICT Org Chart- A visual document that present the structure of the IT department, please include name and job titles. If this can't be sent please work towards a structure with job titles.*
- 3. ICT Annual or Business Plan- Similar to the ICT strategy but is more annually focused.*
- 4. ICT Capital Programme/budget- A document that shows financials budget on current and future projects.*

*If some of these documents are not valid, please state when the 2019 ICT documents are planned to be published.*

**Response**

I am able to confirm that Homes England does not hold the information detailed in your request. This is because the requested information has not yet been collated or published.

In order to conclude that the information is not held, we have searched with our Digital Services team who would have the requested information if held.

The FOIA does not oblige a public authority to create information to answer a request if the requested information is not held. The duty under section 1(1) is only to provide the recorded information held.

The full text of section 1 in the legislation can be found here:

<https://www.legislation.gov.uk/ukpga/2000/36/section/1>

**Advice and Assistance**

We have a duty to provide advice and assistance in accordance with Section 16 of the FOIA. To comply with this duty we are able to confirm the following in relation to your questions.

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1. The requested document is still in draft and progressing awaiting new Senior Leadership to approve. The new structure will not be fully in place until at least September 2019.
2. As point 1
3. As point 1
4. The requested document is still waiting to be confirmed, publication is expected in approximately June 2019.

### **Right to Appeal**

If you are not happy with the information that has been provided or the way in which your request has been handled you may request an internal review by writing to;

The Information Access Team  
Homes England – 6<sup>th</sup> Floor  
Windsor House  
50 Victoria Street  
London  
SW1H 0TL

Or by email to [foi@homesengland.gov.uk](mailto:foi@homesengland.gov.uk)

You may also complain to the Information Commissioner however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

**Information Access Team**  
For Homes England