

Date: 19/02/19
Our Ref: RFI2612
Your Ref: FOI Request – IT Information
Tel: 0300 1234 500
Email: foi@homesengland.gov.uk



Homes
England

[REDACTED]
By Email Only

Windsor House
50 Victoria Street
London
SW1H 0TL

Dear [REDACTED]

RE: Request for Information – RFI2612

Thank you for your recent email, which was processed under the Freedom of Information Act 2000 (FOIA). For clarification, you requested the following information:

Could I please request the following IT information for Homes England under the Freedom of Information Act:

1. Local Area Network

- a) What Manufacturer is your LAN Network?
- b) What date does your support contract come up for renewal on the LAN Network?
- c) What is the current cost of the LAN Network Support?
- d) Which company is the support contract with?

2. Contacts

- a) Who is responsible for ICT in the organisation and what are their contact details?
- b) Who is responsible for ICT Infrastructure in the organisation and what are their contact details?
- c) Who is responsible for ICT Purchasing in the organisation and what are their contact details?

3. Staff

- a) How many IT users do you have?
- b) How many locations/offices do you have?

Response

We are able to confirm that we do hold the information that falls within the scope of your request. We will address each of your questions in turn below.

1. Local Area Network

- a) What Manufacturer is your LAN Network?
Homes England's manufacturer for the LAN Network is CISCO.
- b) What date does your support contract come up for renewal on the LAN Network?
The date that our support contract is for renewal is January 2020.
- c) What is the current cost of the LAN Network Support?
The current cost of our LAN Network Support is £7,000.00.
- d) Which company is the support contract with?
Our current support contract is with European Electronique.

2. Contacts

- a) Who is responsible for ICT in the organisation and what are their contact details?
Justin Hannan, Interim Head of Platform & Infrastructure, Digital Services, enquiries@homesengland.gov.uk.
- b) Who is responsible for ICT Infrastructure in the organisation and what are their contact details?
Justin Hannan, Interim Head of Platform & Infrastructure, Digital Services, enquiries@homesengland.gov.uk.

Date: 19/02/19
Our Ref: RFI2612
Your Ref: FOI Request – IT Information
Tel: 0300 1234 500
Email: foi@homesengland.gov.uk

c) Who is responsible for ICT Purchasing in the organisation and what are their contact details?

Justin Hannan, Interim Head of Platform & Infrastructure, Digital Services, enquiries@homesengland.gov.uk.

3. Staff

a) How many IT users do you have?

Homes England has 800 – 900 IT Users.

b) How many locations/offices do you have?

Homes England is based within 12 locations.

Right to Appeal

If you are not happy with the information that has been provided or the way in which your request has been handled you may request an internal review by writing to;

The Information Access Team
Windsor House
50 Victoria Street
London
SW1H 0TL

You may also complain to the Information Commissioner however, the Information Commissioner does usually expect the internal review procedure to be exhausted in the first instance.

The Information Commissioner's details can be found via the following link

<https://ico.org.uk/>

Please note that the contents of your request and this response are also subject to the Freedom of Information Act 2000. Homes England may be required to disclose your request and our response accordingly.

Yours sincerely,

Information Access Team
For Homes England