

Our ref: FOI 100748

[REDACTED]  
Highways England  
2nd Floor  
Bridge House  
1 Walnut Tree Close  
Guildford GU1 4LZ

20 February 2020

[REDACTED]

Thank you for your request for information A27 Southerham Roundabout Eastbound current road maintenance policy dated 23 January 2020. I am dealing with it under the terms of the Freedom of Information Act 2000.

Please see below the answer to your questions:

**A copy of your current road maintenance policy relating to that road. Please send me the full policy, but this should include details of the intended frequency of road safety inspections, how these inspections should be conducted and the maximum time between identification of a defect and repairs being carried out.**

Please see attached a copy of MRP (Maintenance Requirement Plan) which has been redacted for personal information under Section 40 and AMOR (Asset Management and Operational Requirements). These two documents set out our approach to inspecting and maintaining the network, including timescales for repairs to different types of defect.

**A copy of the road repair history for that road over the past year. Again, please send me the full road repair history, but this should include:**

**- dates of all safety inspections between November 21st 2019 and January 23rd 2020**

Safety inspections at Southerham are carried out every seven days. These being 27/11, 4/12, 11/12, 18/12, 23/12, 30/12, 8/1, 15/1 and 22/1.

**- details of how safety inspections were undertaken (walked or driven, speed of inspection vehicle etc)**

Safety inspections are driven at normal traffic speed. Where necessary, an inspector may park in a place of safety and inspect an asset on foot, where required. Inspections are carried out in 4x4s with an elevated driving position, to allow for the best possible visibility of the road, please note that the inspector does not drive themselves, but has a dedicated driver for inspections.

**- details of all carriageway defects identified, with description, date and time**

See attached spreadsheet "Southerham defects"

**- details of how the authority handled these defects, what repairs were undertaken and the time between the identification of each defect and a repair being carried out.**

See attached spreadsheet "Southerham defects"

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>.

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact this email address if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number FOI 100748 in any future communications.

Yours sincerely

[Redacted signature]

[Redacted contact information]