



Ministry
of Defence

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Ref: FOI2019/13688/13/04

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23 January 2020

E-mail address [REDACTED]

Dear [REDACTED],

Thank you for your email of 20 December in which you requested the following information:

“The following information all relates to the case of the FLORINE investigation to date and includes:

- 1. The cumulative cost of the overpayment of RRP(F) discovered in 2013.*
- 2. The number of personnel who have NTT'd citing RRP(F) overpayment as a reasons for leaving the service.*
- 3. The manpower cost of the debt calculations in 2013?*
- 4. Total Cost of DBS employing additional support to conduct credit/debt calculations.*
- 5. Total Cost of additional payments as a result of a false debt being raised.*
- 6. Approximate number hours spent by MOD personnel in dealing with FLORINE case to date.*
- 7. Cost of redacting, printing and sending disclosure packs.”*

I am treating your correspondence as a request for information under the Freedom of Information Act (FOIA) 2000. I am writing to advise you that, following a search of our recorded information, I have established that some information you requested is held by the Ministry of Defence and is below.

In response to parts 3, 6 and 7 of your request, information is not held. Under the Act a Public Authority is not required to create new information to respond to requests, if to do so would require significant data manipulation including complex analysis and sophisticated judgement to the extent that it can be considered 'new' information which is not currently held.

In response to part 1, information has been previously published and can be found in the link below. The total Net Public Debt attributable to value of the overpayment is c£829K, comprising c£699K to serving pilots and c£130K to those retired. Individual debts range from £29 to £33.5K.

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/507952/0140618_CDP_DG_Fin.pdf

In response to part 2, the information requested has also been published previously and can be found in the link to response to part 1 of your request and in the link below. 25 pilots have cited the RRP(F) overpayment issue as the primary reason behind their decision to give NTT.

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/508040/20151113_DIA_Report_RRP_F_Final_dated_Jul_13_Redacted.pdf

Under Section 16 (Advice and Assistance) you should note that some information contained within the links provided was accurate at the time of publication, however, as time has progressed this may no longer be the case and some information may no longer be accurate.

In response to part 4, please note that there were a number of request for change (RFCs) generated to cover the various phases of work undertaken in 2012, 2013 and 2018-19. Since our current contract started two RFC costs have been identified. One is from the initial phase of £11.1K and the second relates to the 2018/19 Review and the cost was £139.2K.

In response to part 5, the total credit from Tranche 1 was £1.6956M, these were offset by outstanding debts from the original review of £603.6K. Please note that the reason for a disparity between the two debt figures at Part 1 and Part 5 is that some personnel have repaid their debts.

If you have any queries regarding the content of this letter, please contact this office in the first instance. Following this, if you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

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