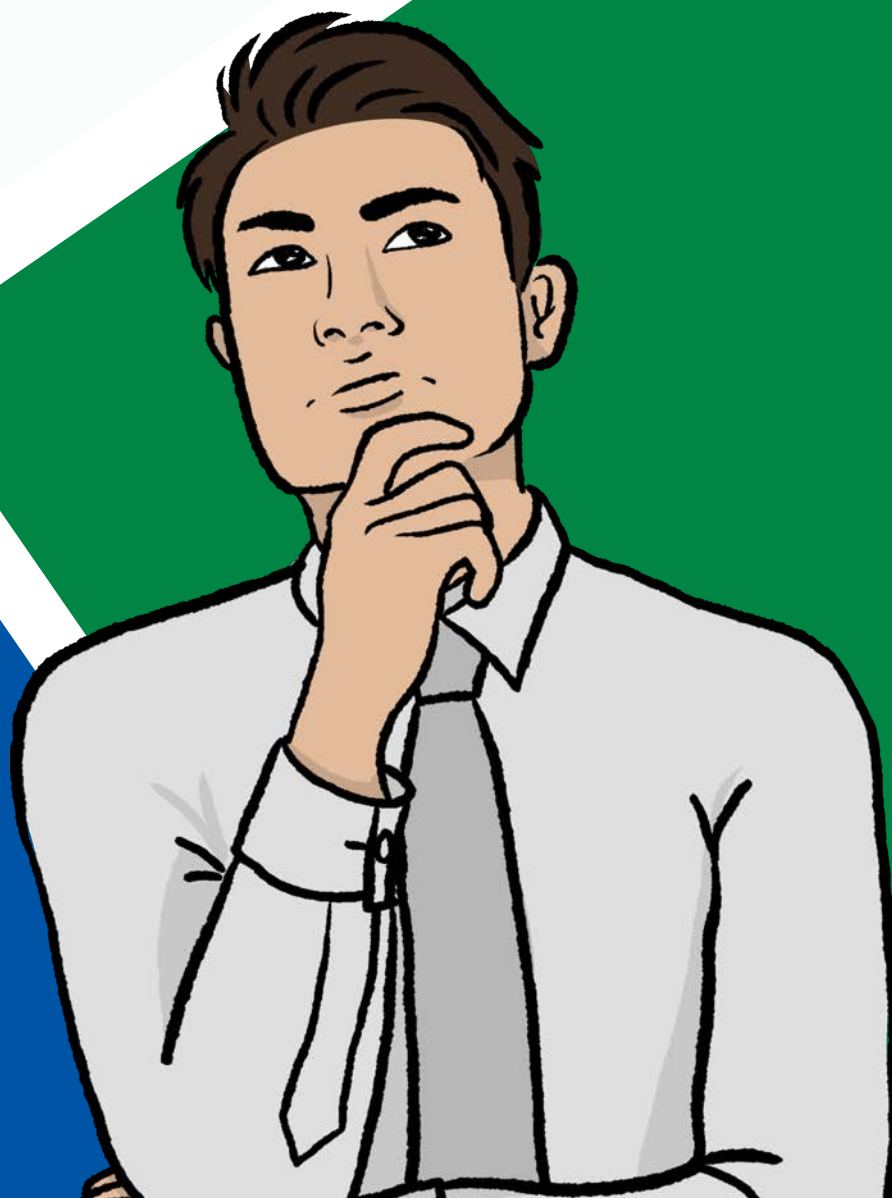


**SOCIAL SECURITY**  
**ADVISORY COMMITTEE**

# How should DWP involve disabled people in changing how it works?



**easy  
read**



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# Introduction



This questionnaire comes from the **Social Security Advisory Committee (SSAC)**.

**SOCIAL SECURITY  
ADVISORY COMMITTEE**

The **Social Security Advisory Committee** is an independent group of experts. They give advice to the Government about **benefits**.



**Benefits** are regular amounts of money paid to certain people to help them live.



The **Department for Work and Pensions (DWP)** has **policies** that affect disabled people.



We want to know what you think about how DWP involves disabled people when it thinks about these policies and how they are delivered.



Your comments will help inform our advice to the Secretary of State.



Department  
for Work &  
Pensions

The **Department for Work and Pensions** is the part of the Government that organises benefits and **pensions**.



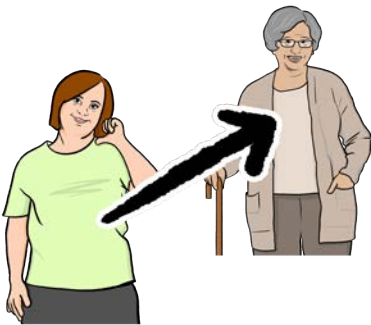
A **policy** is a rule about how DWP's staff work.



**Pensions** are regular amounts of money paid to people who have retired and no longer work.



We are focussing on people of working age.



Working age means people between age 16 and their retirement age.



At the moment, retirement age in the UK is 66.

# Involving disabled people



DWP often involves disabled people when it wants to change how it works.



DWP may do this by:

- Asking people to answer questions in a questionnaire



- Asking people to come to a meeting to talk about certain issues



We want to find the best way to involve disabled people.

# What do you think?



Please tell us what you think by answering the questions that start on the next page.



You can send your answers back to us by:

Email: [ssac.consultation@ssac.gov.uk](mailto:ssac.consultation@ssac.gov.uk)



Or post them to:  
**The Committee Secretary**  
**Social Security Advisory Committee**  
**7th Floor**  
**Caxton House**  
**Tothill Street**  
**London**  
**SW1H 9NA**



We need your answers by  
Monday, 23rd March, 2020.

# The Questions



## Section 1: For people who have been involved in helping the DWP in the past

**Question 1:** Please tell us as much as you can about the times that you have been involved in helping the DWP.

- How did DWP ask you to take part?







- What information or views did DWP ask you for?

Empty rounded rectangular box for writing the answer to the first question.



- What were the good and bad things about being involved with the DWP?

Empty rounded rectangular box for writing the answer to the second question.



- Did you find it easy to get involved?



- If you asked for accessible information, like Easy Read or Braille, did you get it?



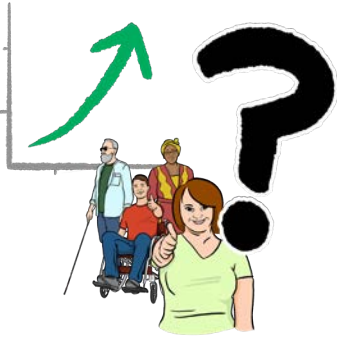
- If you are in an organisation, did DWP speak with people or groups from your organisation?



- Did DWP tell you anything about the information you gave it?



- Is there anything else you would like to say?



**Question 2:** Did talking to DWP lead to good changes?

If so, in what way?





- If not, how did you want it to get better?



- Did DWP tell you what happened next?



- Did DWP say you could comment on its report before it made a final decision?

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**Question 3:** Would you want to help DWP in the future?

- If yes, why?



- If not, why not?







- Could the way DWP involves people be better?

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- If so, how?

A large, empty rectangular box with a blue border, intended for a response to the question above.



**Question 4:** Have any other organisations asked you for your views?

- If yes, how did they do it?



- Was this better than how DWP did it, or worse?



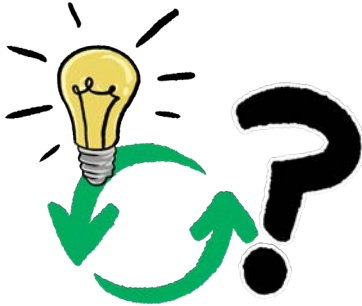
**Question 5:** Do you think DWP could improve the way it involves disabled people?

- If so, how?



**Question 6:** Is there anything else you want to say?

## Section 2: For people who have not helped DWP before



**Question 7:** Have you any good ideas and experiences that would help DWP when it wants to change how it works?



**Question 8:** What would be the best way to involve you?

**Question 9:** Do you want to be involved in helping DWP in the future?

- If yes, why?



- If not, why not?



**Question 10:** Have any other organisations asked you for help like this?



- If yes, how did they do it?



- Was this better than how DWP do it, or worse?



**Question 11:** How could DWP make it easy for you to be involved in the future?



**Question 12:** Which people or organisations should DWP talk to?



**Question 13:** How should DWP make sure it thinks about what disabled people say, when it decides what to do?



**Question 14:** Is there anything else you would like to tell us?



# Your contact details



Your name:



Your address:



Your email or phone number:

# Thank you



Thank you for answering these questions.

If you need more information please contact us by:



Post:  
**The Social Security  
Advisory Committee  
7th Floor  
Caxton House  
Tothill Street  
London  
SW1H 9NA**



Email:  
**[ssac.consultation@ssac.gov.uk](mailto:ssac.consultation@ssac.gov.uk)**



Or visit our website:  
**[www.gov.uk/ssac](http://www.gov.uk/ssac)**