



UK Hydrographic Office

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Name: [REDACTED]
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REF: FOI2019/13178

13 December 2019

Dear [REDACTED]

Thank you for your email of 24 November 2019 requesting the following information:

"I am writing to you under the Freedom of Information Act 2000 to request the following information from UK Hydrographic Office:

- 1. Does UK Hydrographic Office allow staff to use their own devices to access work email? Please answer Yes or No.*
- 2. Does UK Hydrographic Office allow staff to use their own devices for any other work-related activities? Please answer Yes or No.*
- 3. If you answered yes to question 2 please provide a list of the types of systems that staff can access from personally owned devices?*
- 4. Does UK Hydrographic Office have a policy that covers BYOD or the use of personal devices at work? Please answer Yes or No.*
- 5. If you answered yes to question 4 please could you provide a copy of your policy that covers BYOD or personal device usage at work?"*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that the information in scope of your request is held.

The information you have requested can be found below in Annex A:

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,
UKHO Secretariat

Annex A:

1. Does UK Hydrographic Office allow staff to use their own devices to access work email? Please answer Yes or No.

We allow UKHO Staff to access work email on their own devices using the Citrix Secure Mail Application, data remains inside on the virtualised container and not on the personal device.

2. Does UK Hydrographic Office allow staff to use their own devices for any other work-related activities? Please answer Yes or No.

Users can access a virtualised desktop via Citrix Workspace on their personal device. All data is processed and stored within the UKHO data centre and not on the personal device

3. If you answered yes to question 2 please provide a list of the types of systems that staff can access from personally owned devices?

The virtualised desktop gives the users access to the same applications as they would have when using their corporate device. The experience is almost identical.

4. Does UK Hydrographic Office have a policy that covers BYOD or the use of personal devices at work? Please answer Yes or No.

No - the solutions described in answers 1,2 and 3 is not BYOD but a method of allowing remote access to UKHO virtual desktops and applications.

5. If you answered yes to question 4 please could you provide a copy of your policy that covers BYOD or personal device usage at work?

See answer to Q4 - We do not allow BYOD at present.