

## RA 3311 - Controllers Emergency Actions

**Rationale** *Air Systems with emergencies need to be afforded special attention by controllers.*

**Contents** **3311(1): Controllers Emergency Actions**

**Regulation  
3311(1)**

### Controllers Emergency Actions

3311(1) Controllers **shall** offer as much assistance as possible to any Air System that is considered to be in an emergency situation.

**Acceptable  
Means of  
Compliance  
3311(1)**

### Controllers Emergency Actions

1. On notification that an Air System is suffering an emergency, controllers **should**:

- a. Inform the pilot of the most suitable aerodrome, considering weather conditions (including winds), terrain and obstructions. The pilot can be offered navigational assistance.
- b. Coordinate actions with Distress and Diversion and other Air Traffic Control (ATC) units as required and alert crash and rescue facilities.
- c. Advise other Air Systems of the emergency in progress and, where possible, keep them off the frequency being used by the Air System in distress. If possible, avoid changing the frequency of the Air System in distress once suitable contact is established.

**Guidance  
Material  
3311(1)**

### Controllers Emergency Actions

2. Guidance on procedures for specific emergency procedures can be found in the Military Manual of Air Traffic Management.

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