

Our ref: 100733
Your ref:

Highways England
Second Floor
Woodlands
Manton Lane
Bedford MK41 7LW

Email:

Telephone:

17 January 2020

Dear

Freedom of Information Request
Dual carriageways – hard shoulders and refuges

Thank you for your email of 16 January 2020 requesting information about dual carriageways in the East of England. We have now completed our search for the requested information, which is set out below:

Dual carriageways with no hard shoulder:

A1 between Stotfold and Alconbury
A1 from A1(M) junction 17 to Stamford
A5 Dunstable Northern Bypass
A11 between A14 junction 38 and the A47/A11 Thickthorn Interchange
A11 between A14 junction 36 and the M11 junction 9
A12 between M25 junction 28 and Ipswich (A14 junction 55)
A14 between junctions 13 and 62
A47 Sutton to A47/A16 Dogsthorpe Roundabout
A47 Thorney Bypass
A47 Lynn Rd Roundabout, Wisbech to A47 Pullover Roundabout near Kings Lynn
A47/A17 Roundabout, Kings Lynn to A47 Hardwick Roundabout
A47/Downham Road Roundabout, Swaffham to just east of A47/Castle Acre Road Interchange
A47/A1075 East Dereham to just east of Fox Lane
A47 Norwich Southern Bypass
A47 Postwick and Blofield Bypasses
A47 Burlingham to A47/A1064 Acle Roundabout
A47 Vauxhall Roundabout, Great Yarmouth to A47 Corton Long Lane Roundabout, Lowestoft
A120 between M11 junction 8 and A120/A131 Marks Farm Roundabout, Braintree
A120 between A12/A120 Crown Interchange and A120/A133 Hare Green Interchange
A120 at Horsley Cross Roundabout
A421 between M1 junction 13 and A1/A421 Black Cat Roundabout
A428 between Cambourne and A14 junction 31

Whilst these dual carriageways do not have hard shoulders, many of them will have additional hardened strips outside the nearside and offside white lines. These increase the overall carriageway widths where present.

Dual carriageways that have refuge areas:

M1 between junctions 10 and 13
M25 between junctions 23 and 25

Other non-motorway dual carriageways in the region have laybys at regular intervals instead of refuge areas. Some routes, like those on the A12 for example, also have emergency telephones located in their laybys.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone our Customer Contact Centre on 0300 123 5000; or email info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 100733 in any future communications.

Yours sincerely

Business Services Manager (Customer)
Operations (East)
Email: