

Our ref: FOI 100703

[REDACTED]
Highways England
2nd Floor
Bridge House
1 Walnut Tree Close
Guildford GU1 4LZ

15 January 2019

Dear [REDACTED]

Thank you for your request for information dated 7 January 2020 about what call signs the Highways England Traffic Officers use in the M4/M25 area. I have handled your request under the Freedom of Information Act 2000.

I am writing to advise you that we do hold information that is relevant to your request but regret to inform you of our decision not to disclose this information.

The information you requested is being withheld in reliance on the exemption in [Section 44](#) of the Freedom of Information Act 2000, because the release of this information would contravene the Airwave Code of Practice.

Call signs used by all agencies operating on the national secure radio network (Airwave) are shared amongst the emergency services on a confidential basis due to their sensitivity. Disclosure to unvetted personal could allow a non-authorized user the opportunity to compromise the integrity of the network and make unlawful transmissions should they be able to access an operational terminal by whatever means.

In line with section 44 exemption a public interest test has not been applied and further guidance can be found [here](#).

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>.

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact this email address if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number FOI 100703 in any future communications.

Yours sincerely

[Redacted signature block]