



# UK Hydrographic Office

Admiralty Way  
Taunton  
Somerset  
TA1 2DN

Telephone: +44 (0)1823 484444  
E-mail: [REDACTED]  
Website: [REDACTED]

Name: [REDACTED]  
Email address: [REDACTED]  
REF: FOI2019/12985

21 November 2019

Dear [REDACTED]

Thank you for your email of 18/11/19 requesting the following information:

*“On 19 September you sent a broadcast email about the proposed withdrawal of Small Craft Folios. The text of this email is set out below. In particular you said: Following market research, the UKHO intends to withdraw the supply and maintenance of ADMIRALTY Small Craft Folios. However users, your members and/or customers will continue to be supported via a digital solution.*

*Please supply full details of the market research you conducted including (but not limited to) the dates when it was carried out, by whom, with whom and the results so obtained.”*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that information in scope of your request is held.

The information you have requested can be found attached in Annex A (Leisure Research) and Annex B (Research Conclusion Presentation), but some of the information falls entirely within the scope of the absolute exemptions provided for at sections 40(2) (Personal Data) of the FOIA and has been withheld.

Section 40(2) has been applied to some of the information in order to protect personal information as governed by the Data Protection Act and General Data Protection Regulation 2018. Section 40 is an absolute exemption and there is therefore no requirement to consider the public interest in making a decision to withhold the information.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal

review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

UKHO Secretariat