## Redundancy Factsheet for employees

Redundancies are challenging for everyone. There is help to find a new job, manage finances, and understand benefits available. Getting the right information when you are made redundant is essential and there are an extensive range of services that Jobcentre Plus and its partners offer to help you back into work quickly.



# How can I get help to find another job?

Your local Jobcentre can help you: □ get the best job matches

 find training options available
get financial help which may be available for travel, childcare costs, tools or equipment
organise work trials, for you to show an employer that you are the right person for them. Eligibility conditions apply

□ join a work club

□ provide advice on extra help available if you are disabled, such as Access to Work. For more information, go to <u>www.qov.uk</u>

#### Go online at <u>www.gov.uk/jobsearch</u>

The Universal Jobmatch service advertises 1,000s of vacancies. It provides help to create and upload a CV which will be automatically matched with suitable jobs and sent to the employer

Online access is available 24/7 at www.gov.uk/jobsearch

Twitter feed **@khubdwp** gives you information about national employment opportunities and career information. Many Jobcentres have their own Twitter feeds with local information. Ask at your Jobcentre.



# Other places to look for jobs

**Company websites** – many employers now advertise vacancies and ask you to apply online

Daily Jobseeker - dailyjobseeker.tumblr.com Local and national newspapers and trade journals – find out what day your local newspaper advertises jobs

Word of mouth – ask family and friends Approaching employers – many jobs are never advertised

**Social Media** –many employers advertise jobs on social media sites such as Facebook and Twitter **Jobsfairs** – your local Jobcentre or newspapers may advertise jobsfairs taking place in your area

## jobcentreplus

Department for Work and Pensions

Apprenticeships - find out what's on offer at: England <u>www.apprenticeships.org.uk</u> Scotland <u>www.myworldofwork.co.uk</u> Wales <u>www.careerswales.com</u>

Self Employment –For more advice talk to your local jobcentre, or go to: <u>www.gov.uk/browse/business</u> or England <u>www.nationalenterprisenetwork.org</u> Scotland <u>www.bgateway.com</u> Wales <u>www.business.wales.gov.uk</u>



### Some popular websites

There are many websites that advertise jobs and offer employment information. Some are:

www.totaljobs.com www.monster.co.uk www.indeed.co.uk www.jobsite.co.uk www.jobs.co.uk www.jobs.co.uk www.redgoldfish.co.uk www.fish4.co.uk www.graduate-jobs.com www.prospects.ac.uk www.gowales.co.uk www.education.gov.uk/get-into-teaching

If you have manufacturing, engineering or scientific skills, you could register with the 'Talent Retention Solution' at <u>www.talentretention.biz</u>

You can also register with recruitment agencies specialising in your field of work. The Recruitment Employment Confederation website <u>www.rec.uk.com</u> allows you to locate agencies in your area.



## How can I improve my skills?

Your local Jobcentre can help you identify your skills, experience, career aspirations and potential training needs. They could also help arrange vocational training.

Other help includes careers and training information online at:

England/Wales <u>www.learndirect.co.uk</u> Scot <u>www.skillsdevelopmentscotland.co.uk</u> Wales <u>www.careerswales.com</u>

For information to help you plan your career, build a CV and find a job, go to

www.nationalcareersservice.direct.gov.uk or in Scotland, www.myworldofwork.co.uk

Remember, your CV is important as it is often your first opportunity to make an impression on an employer.

You may consider voluntary work to help you get new skills. Find out what's on offer at:

England <u>www.volunteering.org.uk</u> Scotland <u>www.vds.org.uk</u> Wales <u>www.wcva.org.uk</u>

## What benefits can I get?

You can get advice online about what benefits, pension or other financial help you may get <u>www.gov.uk/benefits-calculators</u>



# Where can I get advice on redundancy-related issues?

How do I claim redundancy pay? You have certain rights when you're

made redundant. These include getting redundancy pay, a paid notice period and any money your employer owes you (eg unpaid wages). Normally, your employer would pay you these. However, because your employer has gone insolvent you can apply to the Insolvency Service (a Government agency) for them instead

Claim for redundancy and monies owed - GOV.UK www.acas.org.uk

Financial advice: www.moneyadviceservice.org.uk www.thedebtadvicenetwork.org www.nationaldebtline.co.uk www.citizensadvice.org.uk www.hmrc.gov.uk Networking for professionals: www.linkedin.com Coping with redundancy: www.samaritans.org www.relate.org.uk www.stepsforstress.org (Scotland only)



#### How do I claim benefit? The initial process is to claim online. If you wish to claim any other benefit, phone 0800 055 6688 (textphone 0800 012 1888).

Universal Credit is the new benefit which is replacing Jobseeker's Allowance. It is being introduced in stages, depending on where you live. You will need to go online at <u>www.gov.uk/universal-credit</u> to make a claim for Universal Credit.

If you don't have access to the internet, you could ask your family or someone you know if you can use their internet access to make your claim. You can also get access to the internet in your local Jobcentre. If you are not eligible for UC you will be signposted to the relevant benefit application process



## Can I find out about pensions?

If you're 60 or approaching 60, you may need advice about pensions or retirement. For government advice, go to <u>www.gov.uk/browse/working/state-</u> pension

#### or phone **0345 606 0265**

For independent advice on pensions: www.pensionadvisoryservice.org.uk

#### or phone 0345 601 2923

For information about how pensions may be affected by insolvency:

#### www.pensionprotectionfund.org.uk or phone 0345 600 2542

**Pension Wise** If you are aged 50 or over and have a defined contribution pension you can have a free, impartial guidance appointment. Call **0800 138 3944** to book an appointment or go to **pensionwise.gov.uk** 



# What if I don't have internet Access

Many jobcentres have internet access you can use. Or you can use the library or UK online centre. To find out your nearest

centre call 0800 771234

#### **Redundancy in Scotland**

PACE is the Scottish Government's partnership framework, helping people dealing with redundancy. Phone the Scottish redundancy helpline on 0800 917 8000 or visit

#### www.skillsdevelopmentscotland.co.uk

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