



Foreign &
Commonwealth
Office

FCO Services
King Charles Street
London SW1A 2AH

Website: <https://www.gov.uk>

27 June 2020

FREEDOM OF INFORMATION ACT 2000 REQUEST REF: FOI 0490-19

Thank you for your email of 28th May 2019 asking for information under the Freedom of Information Act (FOIA) 2000. You asked:

I have been provided with your email to submit a request for information. The information I require is to do with the organisation's CCTV maintenance and support contract.

Please can you send me the information stated below:

- 1. Supplier of the contract for CCTV maintenance and support*
- 2. How much the Organisation spend annually with the supplier? (if multiple suppliers please list the annual spend for each)*
- 3. What is the renewal date of this contract?*
- 4. What is the duration of the contract?*
- 5. What is the review date of this contract? If possible the likely outcome of this review*
- 6. The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?*
- 7. What is the total number of cameras in use/under this contract?*
- 8. The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.*
- 9. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details*

If there is no CCTV maintenance contract in place

- 1. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.*
- 2. How much is the average annual spend on the in-house maintenance?*
- 3. How many cameras are in use?*
- 4. Is there a plan to review this at any point, if so what would the date be?*
- 5. Who is in charge of overseeing the in-house maintenance?*

If there is no maintenance contract or in-house maintenance in place, is there a ad-hoc agreement?

If yes,

1. *Who is the supplier? Is this varies could you please list?*
2. *What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.*
3. *How many cameras are in use?*
4. *How much is the average annual spend on the ad-hoc agreement?*
5. *What is the date it is to be reviewed?*

I am writing to confirm that we have now completed the search for the information which you requested.

I can confirm that FCO Services does hold information relevant to your request. All CCTV is installed and maintained inhouse, therefore answers below relate to the embolded section of the request only. However, some information is withheld under Sections 24 and 31 of FOIA.

1. There are a variety of brands used including, but not limited to, Henelec, American Dynamics, Samsung and Pelco.
2. This information is not held centrally within FCO Services as no single directorate is responsible for the budget for the installation and maintenance of CCTV.
3. Withheld under Sections 24 and 31 of FOIA
4. There is no contract and therefore no set date for review of equipment needed. Any new/addition equipment will be requested as necessary and the inhouse installation team would fit.
5. There is no central department responsible: Groups are responsible for the installation and maintenance of the CCTV in their area.

Some information is withheld under Sections 24(1) and 31(1)(a) of the Freedom of Information Act. We acknowledge the public interest in openness and transparency, but we consider that there is also a public interest in the FCO protecting national security, and avoiding the disclosure of information that would be likely to, prejudice the prevention or detection of crime. The information requested could be used by hostile actors to support an attempt to build up a picture of how the FCO protects its staff, visitors and buildings in the UK and overseas, and for this reason, it has been deemed exempt.

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If you would like a review of our decision, or if you wish to make a complaint, please write to the Central FOI Unit, Foreign and Commonwealth Office, Room WH2.177, King Charles Street, London, SW1A 2AH. E-mail: foi-dpa.pmcs@fco.gov.uk. You have 40 working days to do so from the date of this letter.

You can apply directly to the Information Commissioner. However, the Information Commissioner will not normally make a decision unless you have first exhausted the complaints procedure provided by the FCO. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

FOI Officer

FCO Services



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