



UK Hydrographic Office

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Name: [REDACTED]
Email address: [REDACTED]
REF: FOI2019/09734

20 September 2019

Dear [REDACTED]

Thank you for your email of 23 August 2019 requesting the following information:

“Further to original Data Centre request below contracts are expired. Please provide the current status.

<i>Insight Direct</i>

<i>Computacentre</i>

SBL

Please acknowledge this request as soon as the request has been accepted.

This is a request for information that relates to the organisation’s contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation’s physical servers.*
- Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)*
- Storage Area Network Maintenance/Support (EMC, NetApp etc)*

For each of the type of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

- 1. Contract Title:** *Please provide me with the contract title.*
- 2. Type of Contracts (ABOVE):** *Please can you provide me with one or more contract types the contract relate to: Server Hardware, Virtualisation, SAN (Storage Area Network)*
- 3. Existing/Current Supplier:** *Please provide me with the supplier name for each contract.*
- 4. Brand:** *Please state the brand of hardware or software*
- 5. Operating System / Software (Platform):** *(Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.*
- 6. Annual Average Spend:** *Please provide me with the most recent annual spend for this contract?*
- 7. Contract Duration:** *(Please can you also include notes if the contract includes any contract Extension periods.)*

8. **Contract Expiry Date:** *Please can you provide me with the date of when the contract expires.*
9. **Contract Review Date:** *(An approximate date of when the organisation is planning to review this particular contract.)*
10. **Purchase of Servers:** *Could you please provide me with the month and year in which most/bulk of servers were purchased.*
11. **Number of Physical Server:** *Please can you provide me with the number of physical servers.*
12. **Number of Virtual Servers:** *Please can you provide me with the number of Virtual servers' servers.*
13. **Brief Contract Description:** *I require a brief description of the service provided under this contract. Please do not just put maintenance I need at least a sentence.*
14. **Contract Owner:** *(The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)*

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract"

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that all the information in scope of your request is held.

The information you have requested can be found attached in Annex A.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

UKHO Secretariat